### GLOUCESTER COUNTY INSURANCE COMMISSION AGENDA AND REPORTS THURSDAY, JANUARY 25, 2024 1:00 PM

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#### OPEN PUBLIC MEETINGS ACT - STATEMENT OF COMPLIANCE

The Gloucester County Insurance Commission will conduct its January 25, 2024 meeting electronically, in accordance with the Open Public Meetings Act, N.J.S.A. 10:4-6 et seq. Notice of this meeting was given by

- (1) Sending sufficient notice herewith to the South Jersey Times and Courier Post,
- (2) Filing advance written notice of this meeting with the Commissioners of the Gloucester County Insurance Commission.
- (3) Posting this notice on the public bulletin board of the County Clerk

During a remote meeting, participants, including members of the public, may be muted by the host, however there will be an opportunity for them to participate and speak during the public portion of the meeting where participants will be unmuted at their request.

#### GLOUCESTER COUNTY INSURANCE COMMISSION

#### **AGENDA**

#### OPEN PUBLIC MEETING: January 25, 2024 1:00 PM

	MEETING CALLED TO ORDER - OPEN PUBLIC MEETING NOTICE READ ROLL CALL OF COMMISSIONERS
ō	APPROVAL OF MINUTES: December 7, 2023 Open MinutesAppendix I
	December 7, 2023 Closed MinutesSent via e-mail
	December 21, 2023 Open MinutesAppendix I
	CORRESPONDENCE: None
	2024 REORGANIZATION
	ATTORNEY TO ADMINISTER OATH OF OFFICES
	COMMITTEE REPORTS
	☐ Safety Committee:
	☐ Claims Committee:Verba
	EXECUTIVE DIRECTOR/ADMINISTRATOR - PERMA
	Executive Director's Report
	EMPLOYEE BENEFITS – Conner Strong & Buckelew
_	Monthly Reports
	TREASURER – Tracey Giordano
	Resolution <b>16-24</b> January Bill List – <i>Motion</i>
	Monthly Treasurer Reports
_	
	CLAIMS SERVICE- Inservco Insurance Services, Inc.  Resolution 18-24 Authorizing Disclosure of Liability Claims Check Register - <i>Motion</i> Page 50
	Liability Claim Payments –12/1/23 to 12/31/23
_	•
	MANAGED CARE– Medlogix, Jen Goldstein  Medlogix Monthly Summary Report
	Mediogix Monthly Summary Report
	NJCE SAFETY DIRECTOR – J.A. Montgomery Consulting
	Monthly ReportPages 56-62
	RISK MANAGERS REPORT, UNDERWRITING SERVICES DIRECTOR
	Hardenbergh Insurance Group
	Monthly ReportPages 63-70
	ATTORNEY - Chance & McCann, Esq.
	Monthly ReportVerba
	OLD BUSINESS

NEW BUSINESS PUBLIC COMMENT
CLOSED SESSION – Payment Authorization Requests (PARS)
 <ul> <li>□ Motion for Executive Session</li> <li>□ Approval of PARS/SARS (Commission Attorney)</li> </ul>

MEETING ADJOURNMENT

NEXT SCHEDULED MEETING: February 22, 2024, 1:00 PM

### **GLOUCESTER COUNTY INSURANCE COMMISSION**

#### **OATH OF OFFICE**

State of New Jersey:			
I,	do solemnly swear (or affirm) that	I will support the Constitution of	
the United States and the C	onstitution of the State of New Jerse	ey, that I will bear true faith and	
allegiance to the same and	to the Governments established in th	e United States and in this State,	
under the authority of the p	people; and I will faithfully, impartia	ally and justly perform all of the	
duties of the office of (alte	ernate) Executive Committee member	er within the Gloucester County	
Insurance Commission, acco	ording to the best of my ability [So H	Ielp Me God]*	
	Signature		
	Name [Print or Type		
Sworn and subscribed before me this day,			
Date			

Chance & McCann, LLC State of New Jersey

<sup>\*</sup> The person taking the oath has the option of including "So help me God" if he/she desires.

#### GLOUCESTER COUNTY INSURANCE COMMISSION

9 Campus Drive, Suite 216, Parsippany, NJ 07054 *Telephone (201) 881-7632 Fax (201) 881-7633* 

Date:	January 25, 2024
Memo to:	Commissioners of the Gloucester County Insurance Commission
From:	PERMA Risk Management Services
Subject:	Executive Director's Report
January Executive below are the new pages 8-21. With	<b>Resolutions</b> ( <b>Pages 8-21</b> ) – The GCIC is required to reorganize at the e Committee meeting as per the Commission's Rules & Regulations. Listed ecessary Reorganization Resolutions, which are included in the agenda on the Chair's permission, Executive Director will review the Resolutions and a consent agenda.
Resolution 2- Resolution 3- Resolution 4- Resolution 5- Resolution 6- Resolution 7- Resolution 8- Resolution 9- Resolution 10-	24 Certifying the Appointment of Chairperson and Vice Chairman
schedule for 2024 May, July, Augu advanced notice meeting. The Me  2024 Property at 2024 Property are budget was adventaged.	for 2024 (Pages 20-21) — On page 20 is the proposed virtual meeting 4. As we have done in the past there are no meetings scheduled for March 1st and November. However, the Commissioners can decide with enough to schedule additional meetings, switch to in-person meetings or cancel any 1st eting Dates were approved with the Reorganization Resolutions.  Ind Casualty Budget (Pages 22-24) - At the December 7, 2023 meeting the 1st decided at the Commission's official newspapers. The Public Hearing for the 1st decided at this meeting. A copy of the introduced 2024 Property and Casualty

Included in the agenda on page 24 is Resolution 11-24 Authorizing and Adopting the Property & Casualty Budget for the Gloucester County Insurance Commission. ☐ Motion to open the Public Hearing on the 2024 Property & Casualty **Budget** ☐ Discussion of Budget and Assessments **☐** Motion to close the Public Hearing ☐ Motion to approve Resolution 11-24 Authorizing and Adopting the Property & Casualty Budget for the Gloucester County Insurance Commission as presented for the Commission Year 2024 & Certify the 2024 Assessments □ 2024 Health Benefits Budget (Pages 25-26) – At the December 7, 2023 meeting the 2024 Health Benefits Budget was also introduced. In accordance with regulations, the budget was advertised in the Commission's official newspapers. The Public Hearing for the budget will be held at this meeting. A copy of the 2024 Health Benefits Budget appears on page 25. The budget amount for 2024 is \$704,021 and did not change since introduction. The budget reflects the self-insured dental program only. Included in the agenda on page 26 is Resolution 12-24 Authorizing and Adopting the Self Insurance Dental Program. ☐ Motion to open the Public Hearing on the 2024 Health Benefit Budget ☐ Discussion of Budget and Assessments **☐** Motion to close the Public Hearing ☐ Motion to approve Resolution 12-24 Authorizing and Adopting the Self Insurance Dental Program for the Gloucester County Insurance Commission as presented for the Commission Year 2024 □ 2024 Professional Services Resolutions (Pages 27-30) – At the December 21 Commission Meeting the Commissioners discussed the responses to the RFP's and made their recommendations. Included in the agenda on pages 27-30 are the resolutions appointing the Professionals and the Defense Attorneys for a period of January 1, 2024 to December 31, 2024. Bowman & Company, LLP, The Actuarial Advantage, Inc., Chance & McCann, Susan Schaefer, LLC & Medlogix, LLC Resolution 14-24 Appointing Defense Attorney Pages 29-30 Madden & Madden, P.A., Capehart Scatchard, Brown & Connery, LLP & Law Firm of John A. Alice ☐ Motion to approve Resolution 13-24 and 14-24 for a period of January 1, 2024 to December 31, 2024

23 is a copy of the assessments by member entity. The assessments are due on 3/15/24,

(40%), 5/15/24 (30%) and 10/15/24 (30%).

u	<b>Resolution Authorizing an Amendment to Hardenbergh Insurance Group's Service Agreement (Page 31)</b> – At our last meeting we approved an amendment to Hardenbergh Insurance Group's Service Agreement. The amendment extends the contract for specified risk control services. Included in the agenda on page 31 is Resolution 15-24, Authorizing Execution of an Amendment to the Service Agreement between the Gloucester County Insurance Commission and Hardenbergh Insurance Group.
	☐ Motion to approve Resolution 15-24 Authorizing Execution of an Amendment to the Service Agreement between the Gloucester County Insurance Commission and Hardenbergh Insurance Group
	<b>CAIR Motor Vehicle Reports</b> – We have received the renewal invoice from the New Jersey Motor Vehicle Commission for the annual administrative fee of \$150. As we did in the past the Commission paid for this expense and will be allocated to the miscellaneous and contingency account.
	☐ Motion to approve payment to the New Jersey Motor Vehicle Commission in the amount of \$150 for the annual administrative fee for online motor vehicle reports
	<b>NJ Counties Excess Joint Insurance Fund (NJCE) -</b> The NJCE Finance Sub-Committee met several times since the budget introduction, December 4, December 27 and January 5. The NJCE held a special meeting on January 11 to adopt the 2024 Budget. Executive Director will provide a verbal update and a written summary will appear in the next agenda. The NJCE is scheduled to meet again on Thursday, February 22, 2024, at 9:30 AM via Microsoft Teams to conduct the 2024 Reorganization.
	Certificate of Insurance Reports (Page 32) – Included in the agenda on page 32 is the certificate of issuance report from the NJCE which lists those certificates issued in the month of December. There was (1) one certificates of insurance issued in December.
	GCIC Property and Casualty Financial Fast Track (Pages 33-35) - Included in the agenda on pages 33-35 is a copy of the Property & Casualty Financial Fast Track Report for the month of October. As of October 31, 2023 there is a statutory surplus of \$2,576,348. Line 10 of the report, "Investment in Joint Venture" is the Gloucester County Insurance Commission's share of the equity in the NJCE \$1,796,177. The total cash amount is \$5,823,097.
	<b>NJCE Property &amp; Casualty Financial Fast Track (Pages 36-38)</b> - Included in the agenda on pages 36-38 is a copy of the Financial Fast Track for the month of November. As of <b>November 30, 2023</b> the Fund has a surplus of <b>\$11,246,188</b> . Line 7 of the report, "Dividend" represents the dividend figure released by the NJCE, <b>\$6,707,551</b> . The cash amount is <b>\$32,396,522</b> .
	GCIC Health Benefits Financial Fast Track (Pages 39-40) – Included in the agenda on pages 39-40 is a copy of Health Benefits Financial Fast Track for the month of October. As

of October 31, 2023 there is a statutory surplus of \$418,997. The total cash amount is \$509,583.

□ Claim Tracking Reports (Pages 41-44) - Included in the agenda on pages 41-44 are copies of the Claim Activity Report and the Claims Management Report Expected Loss Ratio Analysis report as of October 31, 2023. The Executive Director will review the reports with the Commission.

#### **RESOLUTION NO. 1-24**

#### **GLOUCESTER COUNTY INSURANCE COMMISSION**

### CERTIFYING THE APPOINTMENT OF CHAIRPERSON AND VICE CHAIRPERSON

**WHEREAS,** the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

and				
<b>WHEREAS,</b> the GCIC has deemed it necessary and appropriate to formally re-organize for the 2024 commission year; and				
· · · · · · · · · · · · · · · · · · ·	<b>4NOW THEREFORE</b> by the Gloucester County Insurance Fund Commission that the following persons have been appointed as Chairperson and Vice Chairman:			
Timothy Sheehan	Chairman			
Scott Burns, Esq.	Vice Chairman			
Karen Christina	Commissioner			
George Hayes	Alternate			
BE IT FURTHER RESOLVED that the Chairman and Vice Chairman shall serve for a one-year term through 2025 reorganization of the Commission and until their successors shall be elected and qualified.  ADOPTED by THE GLOUCESTER COUNTY INSURANCE COMMISSION at a properly noticed meeting held on January 25, 2024.				
ADOPTED:  BY: TIMOTHY SHEEHAN, CHAIRMAN  ATTEST:				
SCOTT BURNS, ESQ., VICE CHAIRMAN				

#### **RESOLUTION NO. 2-24**

# GLOUCESTER COUNTY INSURANCE COMMISSION APPOINTING AGENT FOR SERVICE OF PROCESS AND CUSTODIAN OF RECORDS FOR THE COMMISSION FOR THE YEAR 2024

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS**, the GCIC has deemed it necessary and appropriate to formally re-organize for the 2024 commission year; and

**NOW THEREFORE** be it resolved by the Gloucester County Insurance Commission that **PERMA Risk Management Services** is hereby appointed as agent for service of process upon the GCIC, at its office located at 9
Campus Drive, Suite 216, Parsippany, NJ 07054 for the year 2024 or until its successor has been appointed and qualified. Said appointment shall be at no cost to the GCIC.

**BE IT FURTHER RESOLVED** that PERMA Risk Management Services shall also be the Custodian of Records at no cost to the GCIC.

**ADOPTED** by THE GLOUCESTER COUNTY INSURANCE COMMISSION at a properly noticed meeting held on January 25, 2024.

ADOPTED:		
BY:		
TIMOTHY SHEEHAN	N, CHAIRMAN	
ATTEST:		
SCOTT BURNS FSO	VICECHAIRMAN	

DODEED

#### **RESOLUTION NO. 3-24**

### GLOUCESTER COUNTY INSURANCE COMMISSION DESIGNATING OFFICIAL NEWSPAPERS FOR THE COMMISSION

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS**, the GCIC has deemed it necessary and appropriate to formally re-organize for the 2024 commission year; and

**BE IT RESOLVED** by the Gloucester County Insurance Commission, (hereinafter the GCIC) the **South Jersey Times** and the **Courier Post** are hereby designated as the official newspapers for the Commission and all official notices required to be published shall be published in both newspapers.

**BE IT FURTHER RESOLVED** that the designation of official newspapers shall be effective upon adoption of the within resolution for the term of one year through the 2025 re-organization of the GCIC.

**BE IT FURTHER RESOLVED** that in the case of special meetings or emergency meetings, the Executive Director of the GCIC shall give notice of said meetings to the South Jersey Times and Courier Post.

**ADOPTED** by THE GLOUCESTER COUNTY INSURANCE COMMISSION at a properly noticed meeting held on January 25, 2024.

ADOI 1ED.	
BY:	
TIMOTHY SHEEHAN, CHAIRMAN	
ATTEST:	
ATLUT.	
SCOTT BURNS ESO VICE CHAIRMAN	

ADODTED.

#### **RESOLUTION NO. 4-24**

#### GLOUCESTER COUNTY INSURANCE COMMISSION

### DESIGNATING AUTHORIZED DEPOSITORIES FOR FUND ASSETS AND ESTABLISHING CASH MANAGEMENT PLAN

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS**, the GCIC has deemed it necessary and appropriate to formally re-organize for the 2024 commission year; and

**NOW THEREFORE BE IT RESOLVED** that **Bank of America** is hereby designated as the depository for assets of the Fund for investment purposes or any services upon adoption of the within Resolution through 2025 reorganization of the GCIC; and

**BE IT FURTHER RESOLVED** that the attached Cash and Investment Management Plan, which includes the designation of authorized depositories, be and is hereby adopted.

**ADOPTED** by THE GLOUCESTER COUNTY INSURANCE COMMISSION at a properly noticed meeting held on January 25, 2024.

11201122.	
BY:	
TIMOTHY SHEEHAN, CHAIRMAN	
ATTEST:	
SCOTT BURNS, ESQ., VICE CHAIRMAN	

ADOPTED.

#### GLOUCESTER COUNTY INSURANCE COMMISSION

#### 2024 CASH MANAGEMENT AND INVESTMENT POLICY

#### 1.) Cash Management and Investment Objectives

The GLOUCESTER COUNTY INSURANCE COMMISSION's (hereinafter referred to as the Commission) objectives in this area are:

- a.) Preservation of capital.
- b.) Adequate safekeeping of assets.
- c.) Maintenance of liquidity to meet operating needs, claims settlements and dividends.
- d.) Diversification of the Commission's portfolio to minimize risks associated with individual investments.
- e.) Maximization of total return, consistent with risk levels specified herein.
- f.) Investment of assets in accordance with State and Federal Laws and Regulations.
- g.) Accurate and timely reporting of interest earnings, gains and losses by line of coverage in each Commission year.
- *h.*) Where legally permissible, cooperation with other local municipal joint insurance funds, and the New Jersey Division of Investment in the planning and execution of investments in order to achieve economies of scale.
- *i.*) Stability in the value of the Commission's economic surplus.

#### 2.) Permissible Investments

Investments shall be limited to the investments authorized under New Jersey Statues 40A:5-15.1.

#### 3.) Authorized Depositories

In addition to the above, the Commission is authorized to deposit funds in certificates of deposit and other time deposits in banks covered by the Governmental Unit Depository Protection Act, N.J.S.A. 18:9-14 et seq. (GUDPA).

The Commission is also authorized to invest its assets in the New Jersey Cash Management Fund.

#### 4.) Authority for Investment Management

The Treasurer is authorized and directed to make investments, with a maturity of three months or longer, through asset managers that may be selected by the Executive Committee. Such asset managers shall be discretionary trustees of the Commission.

Their actions and decisions shall be consistent with this plan and all appropriate regulatory constraints.

In executing investments, asset managers shall minimize transaction costs by querying prices from at least three (3) dealers and purchasing securities on a competitive basis. When possible, federal securities shall be purchased directly from the US Treasury. Transactions shall not be processed through brokerages, which are organizationally affiliated with the asset manager. Transactions may also be processed through the New Jersey Division of Investment by the Commission's asset managers.

#### 5.) Preservation of Capital

Securities shall be purchased with the ability to hold until maturity.

#### 6.) Safekeeping

Securities purchased on behalf of the Commission shall be delivered electronically or physically to the Commission's custodial bank, which shall maintain custodial and/or safekeeping accounts for such securities on behalf of the Commission.

#### 7.) Selection of Asset Managers, Custodial Banks and Operating Banks

Asset managers, custodial banks and operating banks shall be retained for contract periods of one (1) year. Additionally, the Commission shall maintain the ability to change asset managers and/or custodial banks more frequently based upon performance appraisals and upon reasonable notice, and based upon changes in policy or procedures.

#### 8.) **Reporting**

Asset managers will submit written statements to the treasurer and executive director describing the proposed investment strategy for achieving the objectives identified herein. Asset managers shall also submit revisions to strategy when justified as a result of changing market conditions or other factors. Such statements shall be provided to the Treasurer and Executive Director. The statements shall also include confirmation that all investments are made in accordance with this plan. Additionally, the Investment Manager shall include a statement that verifies the Investment Manager has reconciled and determined the appropriate fair value of the Commissions portfolio based on valuation guidelines that shall be kept on file in the Executive Director's office.

The Treasurer shall report to the Executive Committee at all regular meetings on all investments. This report shall include information on the balances in all bank and investment accounts, and purchases, sales, and redemptions occurring in the prior month.

#### 9.) Audit

This plan, and all matters pertaining to the implementation of it, shall be subject to the Commission's annual audit.

#### 10.) Cash Flow Projections

Asset maturity decisions shall be guided by cash flow factors payout factors supplied by the Commission Actuary and reviewed by the Executive Director and the Treasurer.

#### 11.) Cash Management

All moneys turned over to the Treasurer shall be deposited within forty-eight (48) hours in accordance with N.J.S.A. 40A:5-15.

In the event a check is made payable to the Treasurer rather than the Commission, the following procedure is to be followed:

- a.) The Treasurer endorses the check to the Commission and deposits it into the Commission account.
- b.) The Treasurer notifies the payer and requests that in the future any check be made payable to the Commission.

The Treasurer shall minimize the possibility of idle cash accumulating in accounts by assuring that all amounts in excess of negotiated compensating balances are kept in interest bearing accounts or promptly swept into the investment portfolio.

The method of calculating banking fees and compensating balances shall be documented to the Executive Committee by the Treasurer at least annually.

Cash may be withdrawn from investment pools under the discretion of asset managers only to Commission operations, claims imprest accounts, or approved dividend payments.

The Treasurer shall escheat to the State of New Jersey checks, which remain outstanding for twelve or more months after the date of issuance. However, prior to implementing such procedures, the Treasurer, with the assistance of the claims agent, as needed, shall confirm that the outstanding check continues to represent a valid claim against the Commission.

#### **RESOLUTION NO. 5-24**

### GLOUCESTER COUNTY INSURANCE COMMISSION DESIGNATING COMMISSION TREASURER

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS**, the GCIC has deemed it necessary and appropriate to formally re-organize for the 2024 commission year; and

**NOW THEREFORE BE IT RESOLVED** that pursuant to the GCIC Rules and Regulations, Article III - Organization, Commission Professionals, provision 1, the GCIC does hereby appoint **Tracey N. Giordano** as GCIC Treasurer for the term commencing upon adoption of the within resolution through 2025 GCIC Reorganization; and

**BE IT FURTHER RESOLVED** that Tracey N. Giordano shall receive no compensation to serve as Treasurer to the GCIC.

ADOFIED:
BY:
TIMOTHY SHEEHAN, CHAIRMAN
ATTEST:
SCOTT BURNS, ESO., VICE CHAIRMAN

#### **RESOLUTION NO. 6-24**

## GLOUCESTER COUNTY INSURANCE COMMISSION DESIGNATING AUTHORIZED SIGNATURES FOR COMMISSION BANK ACCOUNTS

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS**, the GCIC has deemed it necessary and appropriate to formally re-organize for the 2024 commission year; and

**NOW THEREFORE BE IT RESOLVED** by the GCIC, that all funds of the GCIC shall be withdrawn from the official named depositories by check, which shall bear the signatures of at least one (1) of the following persons who are duly authorized pursuant to this resolution.

TIMOTHY SHEEHAN	- Chairman
SCOTT BURNS, ESQ.	- Vice Chairman
KAREN CHRISTINA	- Commissioner
TRACEY N. GIORDANO	- Treasurer
ADOPTED by THE GLOUCESTER COU held on January 25, 2024.  ADOPTED:	JNTY INSURANCE COMMISSION at a properly noticed meeting
BY: TIMOTHY SHEEHAN, CHAIRMAN	
ATTEST:	
SCOTT BURNS, ESO., VICE CHAIRMA	<u>N</u>

#### **RESOLUTION NO. 7-24**

### INDEMNIFYING GLOUCESTER COUNTY INSURANCE COMMISSION OFFICIALS/EMPLOYEES

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS**, the GCIC has deemed it necessary and appropriate to formally re-organize for the 2024 commission year; and

**NOW THEREFORE BE IT RESOLVED** by the GCIC that Commission elected officials, appointed officials, and employees are hereby indemnified in a manner similar to the provisions of <u>N.J.S.A.</u> 59:10-1, <u>et seq.</u> and 59:10A-1 <u>et seq.</u>; and

BE IT FURTHER RESOLVED that the aforesaid indemnification shall include the reasonable costs of defense; and

**BE IT FURTHER RESOLVED** that in interpreting the above referenced statutes, all discretion statutorily vested with the State shall be exercised by the GCIC, and all discretion vested with the Attorney General shall be exercised by the GCIC Attorney, subject to review by the GCIC; and

**BE IT FURTHER RESOLVED** that any employee, inclusive of public officials employed by the GCIC, shall be and is hereby indemnified for exemplary or punitive damages resulting from the employee's civil violation of State or Federal law if, in the opinion of the GCIC, the acts committed by the employee, upon which the damages are based, did not constitute actual fraud, actual malice, willful misconduct, or an intentional wrong; and

**BE IT FURTHER RESOLVED** that the aforesaid indemnification shall include the reasonable costs of defense and shall permanently attach to all acts performed during the calendar year 2024 through 2025 GCIC Re-organization, and to all acts performed in all prior years thereto; and

**BE IT FURTHER RESOLVED** that the GCIC may undertake an evaluation of the acts committed by an employee, for the purpose of determining whether the acts constituted actual fraud, actual malice, willful misconduct, or an intentional wrong, at such time as there shall be sufficient factual data available to reach a reasonable determination on the issue, and such determination, based upon the availability of information, may be made either prior to or subsequent to trial or settlement of the matter in question.

ADOPTED:	
BY:	
TIMOTHY SHEEHAN, CHAIRMAN	
ATTEST:	
SCOTT BURNS, ESO., VICE CHAIRMAN	

#### **RESOLUTION NO. 8-24**

## GLOUCESTER COUNTY INSURANCE COMMISSION APPOINTING A COMMISSIONER TO THE NEW JERSEY COUNTIES EXCESS JOINT INSURANCE FUND FOR FUND YEAR 2024

**WHEREAS**, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

WHEREAS, the New Jersey Counties Excess Joint Insurance Fund (hereinafter the Fund) is duly constituted as a joint insurance fund; and

**WHEREAS**, the Fund by-laws require each member insurance commission to appoint one (1) commissioner to the Fund; and

WHEREAS, TIMOTHY SHEEHAN is an employee of the County and the Commission having deemed it appropriate to designate TIMOTHY SHEEHAN as commissioner to the Fund; and

**NOW THEREFORE BE IT RESOLVED** by the Commissioners of said Commission TIMOTHY SHEEHAN is designated commissioner to the New Jersey Counties Excess Joint Insurance Fund for the Fund year 2024.

ADOPTED:	
3Y:	
TIMOTHY SHEEHAN, CHAIRMAN	
ATTEST:	
SCOTT RURNS ESO VICE CHAIRMAN	

#### **RESOLUTION NO. 9-24**

#### GLOUCESTER COUNTY INSURANCE COMMISSION AUTHORIZING COMMISSION TREASURER TO PROCESS CONTRACTED PAYMENTS AND EXPENSES

**WHEREAS**, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "the Commission") is duly constituted as an insurance commission and is subject to all applicable laws and regulations of the State of New Jersey; and

**WHEREAS**, the Board of Commissioners has deemed it necessary and appropriate to provide authorization to the Commission Treasurer to pay certain Commission contracted payments and expenses during the month(s) when the Commission does not meet; and

**WHEREAS**, payment by the Commission Treasurer of contracted payments and expenses for the month(s) in which the Commission does not meet shall be ratified by the Commission at its next regularly scheduled meeting; now, therefore,

**BE IT RESOLVED** by the Board of Commissioners of the GLOUCESTER COUNTY INSURANCE COMMISSION that the Commission Treasurer is hereby authorized to process the contracted payments and Commission expenses for all months in which the Commission does not meet during the year 2024.

**BE IT FURTHER RESOLVED** that the Board of Commissioners of the GLOUCESTER COUNTY INSURANCE COMMISSION shall ratify the contracted payments and Commission expenses so paid by the Commission Treasurer pursuant to the Resolution at its next regularly scheduled monthly meeting.

ADOP	ΓED:
BY:	
	TIMOTHY SHEEHAN, CHAIRMAN
ATTES	ST:
	SCOTT BURNS, ESQ., VICE CHAIRMAN

#### GLOUCESTER COUNTY INSURANCE COMMISSION

#### 9 CAMPUS DRIVE, SUITE 246 PARSIPPANY, NJ 07054

TO: Members of the Commission

#### 2024 ANNUAL MEETING NOTICE

Pursuant to Chapter 241, Laws of 1975, known as the Open Public Meeting Acts, the following have been designated as meeting dates of the Gloucester County Insurance Commission at which the business of said Commission may be formally discussed, decided or acted upon.

TIME DATE	LOCATION	<u>PURPOSE</u>
1:00 PM January 25, 2024	Microsoft Teams	Re-Organizational Meeting
1:00 PM February 22, 2024 1:00 PM April 25, 2024	"	Regular Meeting Regular Meeting
1:00 PM June 27, 2024	"	Regular Meeting
1:00 PM September 26, 2024	66	Regular Meeting
1:00 PM October 24, 2024		Regular Meeting
1:00 PM December 12, 2024	66	Regular Meeting

In addition such other meetings as may be required shall be scheduled and held, but pursuant to and with such additional notice as may be required by statute.

By: PERMA Risk Management Services
Administrator
GLOUCESTER COUNTY INSURANCE COMMISSION

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#### **RESOLUTION NO. 10-24**

#### GLOUCESTER COUNTY INSURANCE COMMISSION 2024 REGULAR MEETING SCHEDULE

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS,** the Open Public Meetings Act of the State of New Jersey, N.J.S.A.10:4-6 et seq. requires public bodies to adopt an annual schedule of regular meetings and to furnish the public with notice of said schedule in a manner more specifically said forth in said Act; and

**NOW THEREFORE BE IT RESOLVED** by the Commissioners of said Gloucester County Insurance Commission as follows:

- 1. The schedule of regular meetings of the GCIC for the year 2024 annexed hereto and made a part hereof be and is hereby adopted;
- 2. Copies of said annual schedule of regular meetings shall be posted and shall continue to be posted throughout the year on the bulletin board at 2 S. Broad Street, Woodbury, New Jersey;
- 3. Copies of said annual schedule of regular meetings shall be provided to the South Jersey Times and the Courier Post newspapers for publication;
- 4. A copy of said annual schedule of regular meetings shall be filed with the Gloucester County Clerk.

ADOPTED:	
TIMOTHY SHEEHAN, CHAIRMAN	-
ATTEST:	
SCOTT BURNS, ESQ., VICE CHAIRMAN	

	GLOUCESTER COUNTY INSURANC	E COMMISSION				
	2024 PROPOSED BUDGET :					
					Tota	
		Proposed	ANNUALIZED	PROPOSED	Increase/D	
	APPROPRIATIONS	Budget SIR	BUDGET FY2023	BUDGET FY2024	\$	%
	I. Claims and Excess Insurance					
	Claims					
1	Property	250K	373,839	390,000	16,161	4.32%
2	Liability	250K	533,835	530,000	(3,835)	-0.72%
3	Auto	250K	127,000	116,000	(11,000)	-8.66%
4	Workers' Comp.	300K	1,273,000	1,393,000	120,000	9.43%
5	POL/EPL		114,000	114,000	0	0.00%
6	Surplus Loss Fund Offset			(150,000)	(150,000)	100.00%
7	Bulliana L. Olain		2 424 574	2 202 002	/20 C74\	4 400
8	Subtotal - Claims		2,421,674	2,393,000	(28,674)	-1.18%
10	Premiums					
	CEL JIF		2 250 227	2 075 077	516,550	15.38%
11 12	CEL JIF		3,359,327	3,875,877	310,330	15.567
13	SubTotal Premiums		3,359,327	3,875,877	516,550	15.38%
	Total Loss Fund		5,781,001	6,268,877	487,876	8.44%
15	Total Euss Fulla		3,761,001	0,200,077	407,070	0.77/
	II. Expenses, Fees & Contingency					
17	III. Expenses, 1 ces a contingency					
18	Claims Adjustment		94,158	94,158	0	0.00%
19	Safety Service		413,213	435,050	21,837	5.28%
20	General Expense		113,213	103,030	22,007	3.207
21	Exec. Director		165,656	168,969	3,313	2.00%
22	Actuary		9,142	9,325	183	2.00%
23	Auditor		17,760	18,450	690	3.89%
24	Attorney		54,121	32,000	(22,121)	-40.87%
25			25,000	25,000	0	0.00%
26	Underw riting Manager		65,557	66,868	1,311	2.00%
27			33,337	30,000	-, - <b></b>	
28	Misc. Expense & Contingency		29,334	25,000	(4,334)	-14.77%
29				==,===	, ,,	
	Total Fund Exp & Contingency		873,941	874,820	879	0.10%
	Risk Managers		337,785	344,541	6,756	2.00%
32	Ŭ		,	- ,	,	
33						
	Total Ancilliary Coverages		1,256,636	1,316,083	59,447	4.73%
35	1		, ==,==	, ,,,,,,	,	
36	Total FUND Disbursements		8,249,363	8,804,321	554,958	6.73%
	DIVIDEND CREDIT		, .,	, ,-	0	0.00%
	Total Incl Dividend		8,249,363	8,804,321	554,958	6.73%

#### **GLOUCESTER COUNTY INSURANCE COMMISSION** 2024 PROPOSED ASSESSMENTS -2023 2024 Change \$ Change % NJCE & NJCE & NJCE & NJCE & Ancillar Ancillary Ancillary Ancillary Total Total Total Total Commission Commission Commission Commission Member Name Gloucester County 4,036,267 622,394 4,658,661 4,322,278 631,495 4,953,773 286,011 9,101 295,112 7.09% 1.46% 6.33% Rowan College at Gloucester County 715,557 134,224 849,781 766,262 140,497 906,759 50,705 6,273 56,978 7.09% 4.67% 6.71% Gloucester County Improvement Authority 1,288,619 402,537 1,691,156 1,379,930 444,301 1,824,231 91,311 41,764 133,075 7.09% 10.38% 7.87% Gloucester County Utility Authority 907,607 67,209 974,816 971,920 69,009 1,040,929 64,313 1,800 66,113 7.09% 2.68% 6.78% Gloucester County Library 44,681 1.68% 30,272 74,953 47,847 30,781 78,628 3,166 509 3,675 7.09% 4.90% **Grand Totals:** 6,992,731 1,256,636 8,249,367 7,488,238 1,316,083 8,804,321 495,507 59,447 554,954 4.73% 7.09% 6.73%

#### **RESOLUTION NO. 11-24**

# RESOLUTION AUTHORIZING AND ADOPTING THE 2024 PROPERTY AND CASUALTY BUDGET FOR THE GLOUCESER COUNTY INSURANCE COMMISSION AND CERTIFYING MEMBER ASSESSMENTS

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION is required under State regulation to adopt an annual budget in accordance with the Fiscal Affairs Law; and

**NOW THEREFORE BE IT RESOLVED** the appropriations in the total amount of **\$8,804,321** is hereby authorized & approved and assessments for member entities are certified.

ADOPTED:		
TIMOTHY SHEEHAN,	CHAIRMAN	-
ATTEST:		
SCOTT RURNS ESO	VICE CHAIRMAN	

### GLOUCESTER COUNTY INSURANCE COMMISSION HEALTH INSURANCE FUND 2023/2024 Budget Comparison based on claims through August 2023

Enrollment: As of August 2023

Delta Dental PPO Plus Premier - 790 covered Employees

County, Library, Division of Social Services

			Proposed Budget FY 2024				
		Proposed Budget	County &	Division of			
	LINE ITEMS	FY 2023	Library	Social Services	Totals	Change \$	Change %
1	Self Insured Claims		-				
2	Dental Claims	\$562,560	\$519,356	\$46,304	\$565,660	\$3,100	0.6%
3	Subtotal	\$562,560	\$519,356	\$46,304	\$565,660	\$3,100	0.6%
4	Change in Reserves	\$5,626	\$5,194	\$463	\$5,657		
5	Projected Trend	\$22,502	\$20,774	\$1,852	\$22,626	\$124	0.55%
6							
7							
8	Subtotal Premiums	\$590,688	\$545,324	\$48,619	\$593,943	\$3,255	196
9							
10	Reinsurance						
11	Dental Claims		\$0	\$0		\$0	0%
12	Subtotal Reinsurance		\$0	\$0		\$0	096
13							
14	Claims Margin	\$22,502	\$7,790	\$695	\$8,485	-\$14,018	-62.29%
15	Benefit Adjustment	\$0	\$0	\$0	\$0	\$0	
16	Plan Design Changes	\$0	\$0	\$0	\$0	\$0	
18							
19	Total Loss Fund	\$613,190	\$553,114	\$49,314	\$602,428	-\$10,763	-1.76%
20							
21	General Expenses						
22	Legal	\$0	\$0	\$0	\$0	\$0	0%
23	Treasurer	\$0	\$0	\$0	\$0	\$0	0%
24	Benefits Consultant	\$55,000	\$65,000	\$0	\$65,000	\$10,000	18.18%
25	Dental TPA admin fees	\$34,114	\$36,593	\$0	\$36,593	\$2,479	7.27%
26	Misc/Cont	\$0	\$0	\$0	\$0	\$0	0%
27	Plan Documents	\$0	\$0	\$0	\$0	\$0	0%
28	Total Expenses	\$89,114	\$101,593	\$0	\$101,593	\$12,479	14.00%
29							
30	Total Employee Contributions	\$0	\$0	\$0	\$0	\$0	0%
31	Total Budget	\$702,304	\$654,707	\$49,314	\$704,021	\$1,716	0.24%

<sup>-</sup>Enrollment has increased from 781 as of 8/2022 to 790 as of 8/2023.

#### **RESOLUTION NO. 12-24**

## RESOLUTION AUTHORIZING AND ADOPTING THE 2024 SELF INSURED DENTAL PROGRAM FOR THE GLOUCESER COUNTY INSURANCE COMMISSION

**WHEREAS**, the GLOUCESTER COUNTY INSURANCE COMMISSION is required under State regulation to adopt an annual budget in accordance with the Fiscal Affairs Law; and

**NOW THEREFORE BE IT RESOLVED** the appropriations in the total amount of \$704,021 is hereby authorized and approved.

**ADOPTED** by the GLOUCESTER COUNTY INSURANCE COMMISSION at a properly noticed meeting held on January 25, 2024.

ADOI 1ED.	
TIMOTHY SHEEHAN, CHAIRMAN	_
ATTEST:	
SCOTT RURNS ESO VICE CHAIRMAN	

ADODTED.

#### **RESOLUTION NO. 13-24**

## GLOUCESTER COUNTY INSURANCE COMMISSION APPOINTING CERTAIN PROFESSIONALS FOR FUND YEAR 2024

**WHEREAS**, the Gloucester County Insurance Commission (hereinafter the "Commission") is duly constituted as a joint insurance fund and is subject to certain requirements of the Local Public Contracts Law; and

**WHEREAS**, there exists a need for the Commission to obtain certain professionals and other extraordinary and unspecifiable services;

**WHEREAS**, the Commissioners of said Commission resolve to award professional service agreements in accordance with a fair an open process pursuant to N.J.S.A. 19:44A-20.4 et. seq.; and

**WHEREAS**, the Commission conducted publicly advertised Request for Proposals (hereinafter "RFP") for the positions of Auditor, Actuary, Commission Attorney and Nurse Case Manager pursuant to New Jersey law and the County of Gloucester Request for Proposals Policy, as adopted by the Commission; and

**NOW THEREFORE BE IT RESOLVED**, by the Commission that the following appointments be made for the period January 1, 2024 through December 31, 2024.

Name Bowman & Company, LLP	<u>Services</u> Auditor	<b>Amount</b> \$18,500
The Actuarial Advantage, Inc.	Actuary	\$ 9,325
Chance & McCann	Commission Attorney	\$ 150 per hour
Nurse Case Manager	Susan Schaefer, LLC Medlogix, LLC	\$ 85 per hour

**BE IT FURTHER RESOLVED**, the Commission is hereby authorized to execute contracts between the Commission and the service providers set forth in this resolution with terms and conditions as required by the Commission.

**BE IT FURTHER RESOLVED,** by the Commissioners of said GCIC that the professionals acting as a "servicing organization" as defined in the GCIC's Rules and Regulations, shall execute said contract prepared by the GCIC and supply any surety bond along with errors and omissions coverage if required by law or deemed necessary in the sole discretion of the Commission.

ADOPTED:	
TIMOTHY SHEEHAN, CHAIRMAN	-
ATTEST:	
SCOTT BURNS ESO, VICE CHAIRMAN	-

#### **RESOLUTION NO. 14-24**

## GLOUCESTER COUNTY INSURANCE COMMISSION APPOINTING DEFENSE ATTORNEYS FOR FUND YEAR 2024

**WHEREAS**, the Gloucester County Insurance Commission (hereinafter the "Commission") is duly constituted as a joint insurance fund and is subject to certain requirements of the Local Public Contracts Law; and

**WHEREAS**, the Commissioners of said GCIC find it necessary and appropriate to designate approved defense attorneys so that claims filed against member entities for which the GCIC is obligated to provide a defense may be properly defended; and

**WHEREAS**, the Commissioners of said Commission resolve to award professional service agreements in accordance with a fair an open process pursuant to N.J.S.A. 19:44A-20.4 et. seq.; and

**WHEREAS**, the Commission conducted a publicly advertised Request for Proposals (hereinafter "RFP") process, 24-01, for the position of Defense Attorneys pursuant to New Jersey law and the County of Gloucester Request for Proposals Policy, as adopted by the Commission; and

**NOW THEREFORE BE IT RESOLVED**, by the Commission that the following appointments be made for the period January 1, 2024 through December 31, 2024.

Madden & Madden, P.A. Capehart Scatchard Brown & Connery, LLP Law Office of John Alice

**BE IT FURTHER RESOLVED** that assignment of specific claims for defense shall be made by the attorney (solicitor) for the GCIC who shall supervise and coordinate the defense of matters in cooperation with the third-party claims adjuster and in accordance with any Litigation Management Policy and other policies instituted by the GCIC; and

**BE IT FURTHER RESOLVED**, that compensation for the services shall be in accordance with the amounts budgeted for the specific services and that the GCIC will compensate defense attorneys at an hourly rate not to exceed \$150.00, paralegals at an hourly rate not to exceed \$75.00, and reasonable out of pocket expenses as approved by the GCIC attorney and claim administrator. The GCIC will compensate a Defense Attorney an hourly rate of \$200 for partners and \$185.00 for associates for employment related litigation. Such amounts on these classes of claims shall conform with the Litigation Management Policy and other policies instituted by the GCIC; and

**BE IT FURTHER RESOLVED**, that copies of this Resolution shall be provided to the GCIC solicitor, third party claims administrator and those herein appointed for their information and attention.

**BE IT FURTHER RESOLVED**, the Commission is hereby authorized to execute contracts between the Commission and the service provider set forth in this resolution with terms and conditions as required by the Commission.

ADOPTED by THE meeting held on Janu		COUNTY	INSURANCE	COMMISSION	at a	ı properiy	noticed
TIMOTHY SHEEHAN	, CHAIRMAN						
ATTEST:							
SCOTT BURNS, FSC	VICE CHAIRI	MAN					
ATTEST: SCOTT BURNS, ESC	Q., VICE CHAIRI	MAN					

#### **RESOLUTION NO. 15-24**

## RESOLUTION AUTHORIZING EXECUTION OF AN AMENDMENT TO THE SERVICE AGREEMENT BETWEEN THE GLOUCESTER COUNTY INSURANCE COMMISSION AND HARDENBERGH INSURANCE GROUP

**WHEREAS,** the GCIC and Hardenbergh Insurance Group (Service Provider) entered into a Service Agreement on the 24<sup>th</sup> day of March 2022, by and between the Gloucester County Insurance Commission (GCIC) for the period of January 1, 2022 and expires on December 31, 2024; and

**WHEREAS**, as of January 1, 2024, the Service Provider shall hire a Risk Control Consultant to be assigned to the County of Gloucester, with an office and physical presence at the County Building located at 1200 N Delsea Drive, in Clayton, New Jersey.

WHEREAS, there exists the need for GCIC to acknowledge the change of and to authorize execution of an amendment to the Service Agreement acknowledging the hiring of a Risk Control Consultant,

**NOW, THEREFORE BE IT RESOLVED**, the GCIC has authorized the execution of the amendment to the Service Agreement between the GCIC and Hardenbergh Insurance Group. The executed amendment to the Service Agreement will be attached hereto.

ADOPTED:	
TIMOTHY SHEEHAN, CHAIRMAN	_
ATTEST:	
SCOTT BURNS, ESO., VICE CHAIRMAN	

## Gloucester County Insurance Commission Certificate of Insurance Monthly Report

#### From 12/1/2023 to 12/30/2023

Holder (H)/ Insured Name (I)	Holder / Insured Address	Description of Operations	Issue Date/ Cert ID	Coverage
H - Gloucester County Social Services  I - Rowan College of South Jersey	Sewell, NJ 08080	RE: Evidence of insurance with respect to Adult Center for Transition Coverage externships for ACT students placed at Gloucester County Social Services for job sampling, volunteer internship, and / or supported employment	12/22/2023	GL AU EX WC OTH

Total # of Holders: 1

		GLOUCESTER CO	UNTY INSURANCE COMM	IISSION	
			AL FAST TRACK REPORT		
		AS OF	October 31, 2023		
			YEARS COMBINED		
_		THIS MONTH	YTD CHANGE	PRIOR YEAR END	FUND BALANCE
1.	UNDERWRITING INCOME	685,970	6,859,702	77,540,643	84,400,346
2.	CLAIM EXPENSES				
	Paid Claims	28,737	1,530,991	22,325,136	23,856,127
	Case Reserves	25,450	402,164	1,624,480	2,026,644
	IBNR	228,940	660,757	2,089,129	2,749,886
	Excess Insurance Recover	able (168)	(14,042)	(334,613)	(348,655
	Discounted Claim Value	(1,133)	(19,316)	(91,773)	(111,089
	TOTAL CLAIMS	281,826	2,560,555	25,612,358	28,172,913
3.	EXPENSES				
	Excess Premiums	383,826	3,838,261	36,245,134	40,083,394
	Administrative	107,730	1,010,447	11,302,418	12,312,865
	TOTAL EXPENSES	491,556	4,848,708	47,547,551	52,396,259
4.	UNDERWRITING PROFIT (1-2-3)	(87,412)	(549,560)	4,380,734	3,831,174
5.	INVESTMENT INCOME	0	0	7,237	7,237
6.	PROFIT (4 + 5)	(87,412)	(549,560)	4,387,971	3,838,411
7.	CEL APPROPRIATION CANCELLATION	N 0	0	148,760	148,760
8.	DIVIDEND INCOME	0	0	1,109,946	1,109,946
9.	DIVIDEND EXPENSE	0	0	(4,316,946)	(4,316,946
10.	INVESTMENT IN JOINT VENTURE	(35,176)	(437,449)	2,233,626	1,796,177
11.	SURPLUS (6+7+8-9)	(122,588)	(987,009)	3,563,357	2,576,348
SUF	RPLUS (DEFICITS) BY FUND YEAR				
	2010	125	887	25,620	26,507
	2011	(28,828)	(27,086)	(27,901)	(54,987
	2012	390	(35,527)	228,985	193,458
	2013	683	(4,354)	206,258	201,904
	2014	760	(58,367)	380,508	322,142
	2015	735	(62,695)	(776,465)	(839,160
	2016	841	20,994	374,346	395,340
	2017	1,023	19,718	391,284	411,002
	2018	(5,458)	11,570	1,009,644	1,021,213
	2019	7,416	(53,408)	686,640	633,232
	2020	903	120,063	956,622	1,076,685
	2021	1,242	(160,385)	(219,592)	(379,977
	2022	1,457	(602,974)	327,407	(275,566
	2023	(103,877)	(155,445)	027,407	(155,445
TO1	TAL SURPLUS (DEFICITS)	(122,588)	(987,009)	3,563,356	2,576,347
	THE SOM EOS (DEFICITS)	(122,1300)	(201,002)	0/20/20/20	2,370,347

		OUNTY INSURANCE COMM IAL FAST TRACK REPORT		
	AS OF	October 31, 2023		
		YEARS COMBINED		
	THIS MONTH	YTD CHANGE	PRIOR YEAR END	FUND DALANCE
IN ANALYSIS BY FUND YEAR	THIS WONTH	TTD CHANGE	PRIOR TEAR END	FUND BALANCE
IM ANALYSIS BY FUND YEAR				
FUND YEAR 2010	_	_		
Paid Claims	0	0	1,823,536	1,823,5
Case Reserves	0	0	(0)	
IBNR	0	0	0	
Excess Insurance Recoverable	0	0	0	
Discounted Claim Value	0	0	0	
TOTAL FY 2010 CLAIMS	0	0	1,823,536	1,823,5
FUND YEAR 2011				
Paid Claims	0	0	2,795,974	2,795,9
Case Reserves	0	0	(0)	
IBNR	0	0	(0)	
Excess Insurance Recoverable	0	0	0	
Discounted Claim Value	0	0	0	
TOTAL FY 2011 CLAIMS	0	0	2,795,974	2,795,9
FUND YEAR 2012				
Paid Claims	0	1,818	2,080,101	2,081,9
Case Reserves	0	(1,818)	16,513	14,6
IBNR	0	0	1,167	1,1
Excess Insurance Recoverable	0	0	0	
Discounted Claim Value	0	36	(122)	(
TOTAL FY 2012 CLAIMS	0	36	2,097,658	2,097,6
FUND YEAR 2013				
Paid Claims	375	2,025	1,564,294	1,566,3
Case Reserves	(375)	(1,025)	22,164	21,1
IBNR	0	0	1,450	1,4
Excess Insurance Recoverable	0	0	0	
Discounted Claim Value	0	75	(257)	(1
TOTAL FY 2013 CLAIMS	0	1,075	1,587,651	1,588,7
FUND YEAR 2014				
Paid Claims	0	0	981,609	981,6
Case Reserves	0	0	(0)	
IBNR	0	0	0	
Excess Insurance Recoverable	0	0	0	
Discounted Claim Value	0	0	(3)	
TOTAL FY 2014 CLAIMS	0	0	981,606	981,6
FUND YEAR 2015				·
Paid Claims	0	54,850	3,020,846	3,075,6
Case Reserves	500	(33,820)	146,803	112,9
IBNR	(500)	(500)	17,253	16,7
Excess Insurance Recoverable	0	0	(500)	(5
Discounted Claim Value	0	445	(2,508)	(2,0
TOTAL FY 2015 CLAIMS	0	20,975	3,181,893	3,202,8
FUND YEAR 2016	3	20,513	5,252,655	0,202,0
Paid Claims	0	1,675	1,750,563	1,752,2
Case Reserves	0	(1,390)	16,777	1,752,2
IBNR	0	0 (1,590)		2,5
Excess Insurance Recoverable	0	0	(50,000)	
Discounted Claim Value	0	1	(50,000)	(50,0
Discounted Cidim Value	U	1	(307)	(3

			IAL FAST TRACK REPORT		
		AS OF	October 31, 2023		
			YEARS COMBINED		
		THIS MONTH	YTD CHANGE	PRIOR YEAR END	FUND BALANCE
	YSIS BY FUND YEAR				
FUND Y	EAR 2017				
Pai	d Claims	0	0	2,046,812	2,046,81
Cas	se Reserves	0	0	0	
IBN	R	0	0	(0)	
Exc	ess Insurance Recoverable	0	0	(3,945)	(3,94
Dis	counted Claim Value	0	0	(0)	
TOTAL F	Y 2017 CLAIMS	0	0	2,042,868	2,042,8
FUND Y	EAR 2018				
Pai	d Claims	200	988	1,384,203	1,385,19
Cas	se Reserves	(200)	(988)	31,113	30,1
IBN	IR	0	(9,692)	22,076	12,3
	ess Insurance Recoverable	0	0	0	
Dis	counted Claim Value	0	264	(930)	(6
TOTAL F	Y 2018 CLAIMS	0	(9,428)	1,436,462	1,427,0
FUND Y	EAR 2019				
Pai	d Claims	(6,435)	43,052	1,439,283	1,482,3
Cas	se Reserves	(22,054)	(80,698)	284,403	203,7
IBN	IR	28,489	28,489	48,707	77,1
Exc	ess Insurance Recoverable	0	0	0	
Dis	counted Claim Value	0	1,838	(5,713)	(3,8
TOTAL F	Y 2019 CLAIMS	0	(7,319)	1,766,680	1,759,3
FUND Y	EAR 2020				
Pai	d Claims	783	46,425	1,336,011	1,382,4
Cas	se Reserves	965	(33,430)	66,084	32,6
IBN	R	(1,579)	(98,613)	222,721	124,1
Exc	ess Insurance Recoverable	(168)	(14,042)	(280,168)	(294,2
Dis	counted Claim Value	0	3,695	(6,601)	(2,9
TOTAL F	Y 2020 CLAIMS	0	(95,965)	1,338,045	1,242,0
FUND Y	EAR 2021				
	d Claims	2,539	472,733	1,482,043	1,954,7
	se Reserves	(1,521)	(88,767)	528,960	440,1
IBN		(1,018)	(288,046)	668,783	380,7
	ess Insurance Recoverable	0	0	0	000,7
	counted Claim Value	0	10,706	(29,208)	(18,5
	Y 2021 CLAIMS	0	106,625	2,650,577	2,757,2
			200,023	2,030,311	2,131,12
	EAR 2022	4.050	550.007	540.050	4.070.7
	d Claims	4,850	658,927	619,862	1,278,7
	se Reserves	61,791	349,055	511,665	860,7
IBN		(66,640)	(458,943)	1,104,393	645,4
	ess Insurance Recoverable	0	0	(45.122)	120.4
	counted Claim Value	0	6,682	(46,123)	(39,4
IOIALF	Y 2022 CLAIMS	0	555,722	2,189,797	2,745,5
FUND Y	EAR 2023				
Pai	d Claims	26,425	248,498		248,4
Cas	se Reserves	(13,655)	295,044		295,0
IBN	IR	270,189	1,488,062		1,488,0
Exc	ess Insurance Recoverable	0	0		
Dis	counted Claim Value	(1,133)	(43,059)		(43,0
TOTAL F	Y 2023 CLAIMS	281,826	1,988,546	0	1,988,5

This report is based upon information which has not been audited nor certified by an actuary and as such may not truly represent the condition of the fund.

			OUNTIES EXCESS JIF		
		AS OF	AST TRACK REPORT November 30, 2023		
			RS COMBINED		
		THIS	YTD	PRIOR	FUND
		MONTH	CHANGE	YEAR END	BALANCE
1.	UNDERWRITING INCOME	2,857,062	32,949,370	248,899,924	281,849,294
2.	CLAIM EXPENSES				
	Paid Claims	1,962,577	4,681,845	12,514,366	17,196,211
	Case Reserves	(1,125,976)	1,653,349	12,686,874	14,340,223
	IBNR	666,520	4,362,359	11,414,958	15,777,317
	Discounted Claim Value	23,968	(767,400)	(2,262,516)	(3,029,917)
	Excess Recoveries	0	70,566	(2,167,310)	(2,096,744)
	TOTAL CLAIMS	1,527,088	10,000,719	32,186,372	42,187,091
3.	EXPENSES				
	Excess Premiums	2,185,109	25,709,191	177,502,257	203,211,448
	Administrative	222,246	2,084,267	18,460,731	20,544,998
	TOTAL EXPENSES	2,407,355	27,793,458	195,962,988	223,756,446
4.	UNDERWRITING PROFIT (1-2-3)	(1,077,382)	(4,844,807)	20,750,564	15,905,757
5.	INVESTMENT INCOME	95,142	668,771	1,379,212	2,047,982
6.	PROFIT (4+5)	(982,239)	(4,176,036)	22,129,775	17,953,739
7.	Dividend	0	0	(6,707,551)	(6,707,551)
8.	SURPLUS (6-7)	(982,239)	(4,176,036)	15,422,224	11,246,188
SU	RPLUS (DEFICITS) BY FUND YEAR				
	2010	422	3,140	62,481	65,621
	2011	1,512	(91,979)	572,420	480,441
	2012	2,573	(209,830)	686,619	476,789
	2013	3,784	(12,804)	1,090,793	1,077,989
	2014	5,772	(396,555)	2,077,841	1,681,286
	2015	6,165	(317,622)	1,679,406	1,361,783
	2016	7,259	174,383		1,884,691
	2017	8,723		1,710,308 2,614,589	2,775,827
			161,238		
	2018	9,850	25,913	2,321,638	2,347,552
	2019	8,745	(465,494)	2,164,699	1,699,204
	2020	7,928	199,968	(689,222)	(489,254)
	2021	10,983	(420,288)	(204,057)	(624,344)
	2022	11,104	(362,934)	1,334,709	971,774
	2023	(1,067,058)	(2,463,171)		(2,463,171)
	TAL SURPLUS (DEFICITS)	(982,239)	(4,176,036)	15,422,224	11,246,187
TO	TAL CASH				32,396,522

	NEW JERSEY COL	JNTIES EXCESS JIF		
	FINANCIAL FAST	T TRACK REPORT		
		November 30, 2023		
	ALL YEARS	COMBINED		
	THIS	YTD	PRIOR	FUND
	MONTH	CHANGE	YEAR END	BALANCE
AIM ANALYSIS BY FUND YEAR				
FUND YEAR 2010				
Paid Claims	0	0	171,840	171,84
Case Reserves	0	0	(0)	(
IBNR	0	0	0	
Discounted Claim Value	0	0	0	
TOTAL FY 2010 CLAIMS	0	0	171,840	171,84
FUND YEAR 2011				
Paid Claims	6,189	30,949	552,636	583,58
Case Reserves	(6,189)	69,943	83,028	152,97
IBNR	0	0	3,000	3,00
Discounted Claim Value	0	1,918	(7,983)	(6,06
TOTAL FY 2011 CLAIMS	0	102,810	630,681	733,49
FUND YEAR 2012				
Paid Claims	21	7,748	1,589,807	1,597,55
Case Reserves	(21)	242,252	58,613	300,86
IBNR	0	558	3,122	3,68
Discounted Claim Value	0	(22,683)	(6,056)	(28,73
TOTAL FY 2012 CLAIMS	0	227,875	1,645,486	1,873,36
FUND YEAR 2013				
Paid Claims	5,636	119,413	995,819	1,115,23
Case Reserves	(5,636)	(78,428)	549,219	470,79
IBNR	0	(9,872)	29,551	19,67
Discounted Claim Value	0	9,599	(60,165)	(50,56
TOTAL FY 2013 CLAIMS	0	40,712	1,514,426	1,555,13
FUND YEAR 2014				
Paid Claims	140,333	155,801	659,816	815,61
Case Reserves	(140,333)	331,180	138,364	469,54
IBNR	0	0	21,077	21,07
Discounted Claim Value	0	(49,394)	(15,330)	(64,72
TOTAL FY 2014 CLAIMS	0	437,588	803,927	1,241,51
FUND YEAR 2015				
Paid Claims	21,534	196,308	1,822,647	2,018,95
Case Reserves	(21,534)	196,201	734,986	931,18
IBNR	0	(17,729)	94,138	76,40
Discounted Claim Value	0	(13,883)	(67,627)	(81,51
TOTAL FY 2015 CLAIMS	0	360,897	2,584,143	2,945,04
FUND YEAR 2016				
Paid Claims	6,218	282,076	1,030,094	1,312,16
Case Reserves	(6,218)	(385,947)	1,339,694	953,74
IBNR	0	(33,880)	42,209	8,32
Discounted Claim Value	0	18,065	(94,522)	(76,45
TOTAL FY 2016 CLAIMS	0	(119,687)	2,317,474	2,197,78

		ΕΙΝΔΝΟΙΔΙ ΕΔΟ	ST TRACK REPORT		
			November 30, 2023		
			S COMBINED		
		THIS	YTD	PRIOR	FUND
		MONTH	CHANGE	YEAR END	BALANCE
AIM /	ANALYSIS BY FUND YEAR				
FUI	ND YEAR 2017				
	Paid Claims	17,072	131,379	1,181,145	1,312,52
	Case Reserves	(17,072)	(226,314)	854,966	628,65
	IBNR	0	(27,895)	114,476	86,58
	Discounted Claim Value	0	22,958	(78,364)	(55,40
TOT	TAL FY 2017 CLAIMS	0	(99,873)	2,072,224	1,972,35
FUI	ND YEAR 2018				
	Paid Claims	5,789	256,292	987,489	1,243,78
	Case Reserves	(9,835)	(196,946)	950,586	753,64
	IBNR	4,046	(97,337)	552,963	455,63
	Discounted Claim Value	0	32,648	(120,565)	(87,9)
TOT	TAL FY 2018 CLAIMS	0	(5,342)	2,370,473	2,365,1
FUI	ND YEAR 2019				
	Paid Claims	2,456	360,337	684,365	1,044,7
	Case Reserves	(2,457)	141,298	1,205,018	1,346,3
	IBNR	1	(529,719)	1,263,761	734,0
	Discounted Claim Value	0	48,288	(198,523)	(150,2
TOT	TAL FY 2019 CLAIMS	0	20,204	2,954,620	2,974,8
FUI	ND YEAR 2020				
	Paid Claims	306	244,208	881,863	1,126,0
	Case Reserves	(77,309)	61,079	3,856,203	3,917,2
	IBNR	77,003	(344,492)	2,706,198	2,361,7
	Discounted Claim Value	0	(175,056)	(494,451)	(669,5
	Excess Recoveries	0	70,566	(2,167,310)	(2,096,7
TOT	TAL FY 2020 CLAIMS	0	(143,694)	4,782,503	4,638,8
	ND YEAR 2021				
. 01	Paid Claims	1,473	412,690	1,705,091	2,117,7
	Case Reserves	(50,574)	47,168	2,095,279	2,142,4
	IBNR	49,101	54,855	2,146,905	2,201,7
	Discounted Claim Value	0	(16,968)	(453,414)	(470,3
	Excess Recoveries	0	0	0	( 2)0
TOT	TAL FY 2021 CLAIMS	0	497,745	5,493,861	5,991,6
FLIP	ND YEAR 2022				. ,-
. 01	Paid Claims	25,621	546,042	251,754	797,7
	Case Reserves	(27,829)	(280,940)	820,919	539,9
	IBNR	2,208	(127,185)	4,437,558	4,310,3
	Discounted Claim Value	0	140,927	(665,517)	(524,5
TOT	TAL FY 2022 CLAIMS	(0)	278,844	4,844,714	5,123,5
		(9)	2.0,0.7	-,,	_,,
rui	ND YEAR 2023	1 720 020	1 020 602		1 020 5
	Paid Claims	1,729,928	1,938,602		1,938,60
	Case Reserves	(760,968) 534,160	1,732,804		1,732,8
	IBNR Discounted Claim Value	534,160 23,968	5,495,055 (763,821)		5,495,0
TO	TAL FY 2023 CLAIMS	1,527,088	8,402,639	0	(763,8) <b>8,402,6</b>
	TALL I ZUZU CLAHVIU	1,327,000	0,402,039	U	0,402,0

This report is based upon information which has not been audited nor certified by an actuary and as such may not truly represent the condition of the fund.

Fund Year 2020 Claims reflect an anticipated recoverable amount of \$2,096,744 due from the reinsurer for COVID-19 WC claims.

#### GLOUCESTER COUNTY INSURANCE COMMISSION HEALTH INSURANCE DIVISION FINANCIAL FAST TRACK REPORT AS OF OCTOBER 31, 2023 ALL YEARS COMBINED THIS YTD PRIOR FUND CHANGE MONTH YEAR END BALANCE 1. UNDERWRITING INCOME 57,666 575,543 86,705,798 87,281,341 2. CLAIM EXPENSES Paid Claims 42.246 463,636 76,688,963 77,152,599 IBNR 59 1,407 44,022 45,429 Total Claims 42,305 465,042 76,732,985 77,198,027 3. EXPENSES Excess Premiums 3,585,466 3,585,466 Administrative 7,495 74,790 5,935,924 6,010,713 9,671,452 Total Expenses 7,495 74,790 9,596,662 4. UNDERWRITING PROFIT (1-2-3) 7,865 35,711 376,151 411,862 5. INVESTMENT INCOME 7,136 7,136 6. STATUTORY PROFIT (4+5) 418,998 7,865 35,711 383,287 9. STATUTORY SURPLUS (6+7-8) 7,865 35,711 383,287 418,998 SURPLUS (DEFICITS), CASH, BY FUND YEAR 2010 SURPLUS 1,882,101 1,882,101 CASH 1,882,099 1,882,099 2011 SURPLUS (1,616,746)(1,616,746)CASH (1,616,745)(1,616,745)2012 SURPLUS (163, 367)(163, 367)CASH (163, 367)(163, 367)2013 SURPLUS 4,593 4,593 4,592 CASH 4,592 2014 SURPLUS 33,331 33,331 CASH 33,331 33,331 2015 SURPLUS 39,378 39,378 CASH 39,378 39,378 0 2016 SURPLUS 31,908 31,908 31,908 CASH 31,908 2017 SURPLUS 44,057 44,057 44,057 CASH 44,057 2018 SURPLUS 5,057 5,057 CASH 5,057 5,057 2019 SURPLUS (28,432)(28,432)CASH (28,432)(28,432)2020 SURPLUS 63,412 63,412 63,412 63,412 CASH 2021 SURPLUS 8,250 8,250 CASH 8,250 8,250 0 0 2022 SURPLUS 579 41,150 79,745 120,895 CASH 123,768 (17,321)141,089 123,768 2023 SURPLUS 7,286 (5,439)(5,439)CASH 82.275 82,275 82,275 TOTAL SURPLUS 7,865 35,711 383,287 418,997 TOTAL CASH 206,043 64,955 509,583 444,628

# GLOUCESTER COUNTY INSURANCE COMMISSION HEALTH INSURANCE DIVISION FINANCIAL FAST TRACK REPORT AS OF OCTOBER 31, 2023 ALL YEARS COMBINED

	ALL YEARS C	OMBINED		
	THIS MONTH	YTD CHANGE	PRIOR YEAR END	FUN BALANO
	CLAIM ANALYSIS I	BY FUND YEAR		
FUND YEAR 2010				
Total Claims	-	-	22,551,041	22,551,0
FUND YEAR 2011				
Total Claims	-	-	34,451,946	34,451,9
FUND YEAR 2012				
Total Claims	-	-	14,793,695	14,793,6
FUND YEAR 2013				
Total Claims	-	-	540,221	540,2
FUND YEAR 2014				
Total Claims	-	-	497,232	497,2
FUND YEAR 2015				
Total Claims	-	-	477,058	477,0
FUND YEAR 2016				
Total Claims	-	-	451,966	451,9
FUND YEAR 2017				
Total Claims	-	-	451,873	451,8
FUND YEAR 2018				
Total Claims	-	-	473,653	473,6
FUND YEAR 2019				
Paid Claims	-	-	500,469	500,4
IBNR	-	-	-	
Total Claims	-	-	500,469	500,4
FUND YEAR 2020				
Paid Claims	-	-	411,659	411,0
IBNR	-	-	-	
Total Claims	-	-	411,659	411,0
FUND YEAR 2021				
Paid Claims	-	-	572,252	572,2
IBNR	-	-	-	
Total Claims	-	-	572,252	572,2
FUND YEAR 2022				
Paid Claims	-	-	515,899	515,8
IBNR	(579)	(41,150)	44,022	2,8
Total Claims	(579)	(41,150)	559,921	518,
FUND YEAR 2023				
Paid Claims	42,246	463,636	-	463,6
IBNR	638	42,556	-	42,5
Total Claims	42,884	506,192	-	506,1
COMBINED TOTAL CLAIMS	42,305	465,042	76,732,986	77,198,0

This report is based upon information which has not been audited nor certified by an actuary and as such may not truly represent the condition of the fund.

				-	Glouce	ster Count	v Insurance	Commissi	ion						
					Ciouoc		ACTIVITY REPO								
							ober 31, 2023								
COVERAGE LINE-PROPERTY							1								İ
CLAIM COUNT - OPEN CLAIR	A S														
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	0			0	0	0	0	0	0	0		0 1	9	8	18
October-23	0			0	0	0	0	0	0	0		0 1	8	8	1
NET CHGE	0	0	0	0	0	0	0	0	0	0	0	0	-1	0	-
Limited Reserves				Ů						, ,				Ü	\$9,705
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1	\$135,393	\$40,333	\$175,72
October-23	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1	\$133,893	\$31,084	\$164,978
NET CHGE	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	(\$1,500)	(\$9,248)	(\$10,748
Ltd Incurred	\$83,686	\$211,641	\$57,908	\$149,379	\$81,245	\$344,086	\$382,307	\$161,487	\$259,878	\$215,305	\$523,345	\$239,155	\$323,451	\$8	\$3,032,882
COVERAGE LINE-GENERALLIAB	LITY														
CLAIM COUNT - OPEN CLAIR	<u></u> И S														
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	0			0	0	1	0	0	0	1		1 2		9	2
October-23	0	0	0	0	0	1	0	0	0	2		1 2		9	19
NET CHGE	0	0	0	0	0	0	0	0	0	1	0	0	-3	0	-:
Limited Reserves															\$27,288
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	\$0	\$0	\$0	\$0	\$0	\$70,500	\$0	\$0	\$0	\$172,028	\$15,000	\$10,000	\$210,000	\$83,000	\$560,528
October-23	\$0	\$0	\$0	\$0	\$0	\$70,500	\$0	\$0	\$0	\$149,974	\$15,000	\$10,000	\$190,000	\$83,000	\$518,473
NET CHGE	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	(\$22,054)	\$0	\$0	(\$20,000)	\$0	(\$42,054
Ltd Incurred	\$377,107	\$752,617	\$487,154	\$20,525	\$167,308	\$723,668	\$31,055	\$513,477	\$5,918	\$300,387	\$54,158	\$199,514	\$195,800	\$195,800	\$4,024,49
COVERAGE LINE-AUTOLIABILIT	Y														
CLAIM COUNT - OPEN CLAIR															
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	0			0	0	0	0	0	0	0		0 0		3	
October-23	0			0	0	0	0	0	0	0		0 0		2	2
NET CHGE	0	0	0	0	0	0	0	0	0	0	0	0	0	-1	
Limited Reserves															\$500
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,500	\$1,500
October-23	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,000	\$1,000
NET CHGE	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	(\$500)	(\$500
Ltd Incurred	\$9,579	\$126,796	\$352,688	\$22,598	\$3,950	\$307,246	\$19,249	\$337,497	\$28,126	\$122,345	\$3,232	\$6,594	\$16,267	\$16,267	\$1,372,432
COVERAGE LINE-WORKERS COM	P.														
CLAIM COUNT - OPEN CLAIM	/ S														
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	0	0	1	2	0	2	2	0	1	2		9 10	17	36	82
October-23	0			2	0	2	2	0	1	2		9 10		32	77
NET CHGE	0	0	0	0	0	0	0	0	0	0	0	0	-1	-4	
Limited Reserves															\$18,374
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	\$0	\$0	\$14,695	\$21,513	\$0	\$41,983	\$15,387	\$0	\$30,325	\$53,732	\$87,156	\$431,713	\$453,536	\$181,774	\$1,331,814
October-23	\$0	\$0	\$14,695	\$21,138	\$0	\$42,483	\$15,387	\$0	\$30,125	\$53,732	\$88,120	\$430,192	\$538,950	\$179,960	\$1,414,78
NET CHGE	\$0	\$0	\$0	(\$375)	\$0	\$500	\$0	\$0	(\$200)	\$0	\$964	(\$1,521)	\$85,414	(\$1,814)	\$82,96
Ltd Incurred	\$1,354,163	\$1,704,894	\$1,198,863	\$1,394,955	\$729,107	\$1,813,179	\$1,286,013	\$1,030,407	\$1,121,394	\$1,049,671	\$538,806	\$1,949,503	\$1,472,376	\$1,472,376	\$18,115,705
					Т	OTAL ALL	LINES CO	MBINED							
						LAIM COU									
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	0	0	1	2	0	3	2	0	1	3	10	13	33	56	12
October-23	0	0	1	2	0	3	2	0	1	4	10	13	28	51	11
NET CHGE	0	0	0	0	0	0	0	0	0	1	0	0	-5	-5	-
Limited Reserves															\$18,254
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	TOTA
September-23	\$0	\$0	\$14,695	\$21,513	\$0	\$112,483	\$15,387	\$0	\$30,325	\$225,760	\$102,156	\$441,714	\$798,929	\$306,607	\$2,069,56
October-23	\$0	\$0	\$14,695	\$21,138	\$0	\$112,983	\$15,387	\$0	\$30,125	\$203,706	\$103,120	\$440,193	\$862,843	\$295,044	\$2,099,233
	\$0	\$0	\$0	(\$375)	\$0	\$500	\$0	\$0		(\$22,054)					\$29,665
NET CHGE	<b>⊅</b> U	φU	φU	(\$3/3)	ΦU	\$500	\$0	<b>⊅</b> 0	(\$200)	(\$22,054)	\$964	(\$1,521)	\$63,914	(\$11,562)	\$23,000

#### 2019 2020 2021 2022 2023 YEARS

						Glove	cester County Ins	urance Commis	sion							
							AIMS MANAGE									
							ECTED LOSS F	RATIO ANALYS								
						AS OF			October 31, 2023							
FUND YEAR 2019 LO	DOSES CARRED AT RE	TENTION														
FUND YEAR 2019 LC	DSSES CAPPED AT RE	Curr	ent	58			Last N	4onth	57			lact	Year	46		
2019	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited		Actual		MONTH
		Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred		30-Sep-22		TARGETE
PROPERTY	191,270	215,305	215,305	112.57%	191,270	100.00%	215,305	215,305	112.57%	191,270	100.00%	0	0	0.00%	191,270	100.009
GEN LIABILITY	552,801	300,387	300,387	54.34%	536,336	97.02%	285,387	285,387	51.63%	536,023	96.96%	277,059	277,059	50.12%	525,526	95.07%
AUTO LIABILITY	103,893	122,345	122,345	117.76%	99,419	95.69%	122,345	122,345	117.76%	99,144	95.43%	122,345	122,345	117.76%	95,411	91.84%
WORKER'S COMP	1,300,289	1,049,671	1,049,671	80.73%	1,298,082	99.83%	1,093,159	1,093,159	84.07%	1,297,694	99.80%	1,102,692	1,102,692	84.80%	1,290,866	99.28%
TOTAL ALL LINES	2,148,253	1,687,708	1,687,708	78.56%	2,125,107	98.92%	1,716,197	1,716,197	79.89%	2,124,131	98.88%	1,502,096	1,502,096	69.92%	2,103,073	97.90%
NET PAYOUT %	\$1,484,003				69.08%											
FUND YEAR 2020 LO	OSSES CAPPED AT RE	TENTION														
		Curr	ent	46			Last N	/lonth	45			Last	Year	34		
2020	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH
		Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred		30-Sep-22		TARGETED
PROPERTY	339,909	523,345	523,345	153.97%	339,909	100.00%	523,345	523,345	153.97%	339,909	100.00%	0	0		339,909	100.00%
GEN LIABILITY POL/EPL	601,000	54,158	54,158	9.01%	571,347	95.07%	54,158	54,158	9.01%	569,183	94.71%	25,827	25,827	4.30%	533,511	88.77%
AUTO LIABILITY	112,001	3,232	3,232	2.89%	102,857	91.84%	3,232	3,232	2.89%	102,424	91.45%	3,232	3,232	2.89%	96,254	85.94%
WORKER'S COMP	1,319,505	903,482	538,806	40.83%	1,309,942	99.28%	901,736	537,060	40.70%	1,308,903	99.20%	945,885	945,885		1,288,957	97.68%
TOTAL ALL LINES	2,372,415	1,484,217	1,119,541	47.19%	2,324,056		1,482,471	1,117,795	47.12%	2.320.419	_	974,944			2,258,630	
NET PAYOUT %	\$1,087,055	1,404,217	1,113,541	47.1370	45.82%	37.30%	1,402,471	1,117,755	47.1270	2,020,413	37.01%	374,344	374,344	41.05%	2,230,030	33.20%
FUND YEAR 2021 LO	DSSES CAPPED AT RE												.,			
2024	D d+	Curr		34		MONTH	Last N		33		MONTH		Year	22		MONTH
2021	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited		Actual		MONTH
PROPERTY	220,000	Incurred	Incurred	31-Oct-23	220 000	TARGETED	Incurred	Incurred	30-Sep-23	220.000	TARGETED	Incurred		30-Sep-22	222 564	TARGETED
GEN LIABILITY	338,000 551,000	239,155 199,514	239,155	70.76% 36.21%	338,000	100.00% 88.77%	239,155	239,155 199,514	70.76% 36.21%	338,000	100.00%	12,749	12,749		333,564	98.69% 76.91%
POL/EPL	331,000	199,514	199,514	30.21%	489,126	00.//70	199,514	199,514	30.21%	485,035	88.03%	12,749	12,749	2.51%	423,748	70.91%
AUTO LIABILITY	117,001	6,594	6,594	5.64%	100,551	85.94%	6,594	6,594	5.64%	99,754	85.26%	6,594	6,594	5.64%	86,081	73.57%
WORKER'S COMP	1,297,005	1,949,503	1,949,503	150.31%	1,266,978	97.68%	1,948,485	1,948,485	150.23%	1,264,014	97.46%		1,922,672	148.24%	1,190,677	91.80%
TOTAL ALL LINES	2,303,006	2,394,765	2,394,765	103.98%	2,194,654	95.30%	2,393,748	2,393,748	103.94%	2,186,803	94.95%		1,942,014	_	2,034,070	88.32%
NET PAYOUT %	\$1,954,573	2,354,703	2,354,703	103.56%	84.87%	55.50%	2,353,746	2,353,746	103.54%	2,180,803	34.5376	1,542,014	1,542,014	84.33%	2,034,070	88.3276
FUND YEAR 2022 LO	DESES CARDED AT RE	TENTION														
FUND YEAR 2022 LO	DSSES CAPPED AT RE	Curr	ent	22			Last N	/onth	21			Last	Year	10		
2022	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH
		Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred	Incurred	30-Sep-22		TARGETED
PROPERTY	316,000	450,970	323,451	102.36%	311,852	98.69%	452,470	452,470	143.19%	309,804	98.04%	0	0	0.00%	240,160	76.00%
GEN LIABILITY	538,000	195,800	195,800	36.39%	413,751	76.91%	215,800	215,800	40.11%	406,590	75.57%	36,698	36,698	6.82%	225,960	42.00%
POL/EPL	101,999															
AUTO LIABILITY	113,000	16,267	16,267	14.40%	83,137	73.57%	16,267	16,267	14.40%	81,336	71.98%	32,442	32,442	28.71%	45,200	40.00%
WORKER'S COMP	1,244,000	1,472,376	1,472,376	118.36%	1,142,018	91.80%	1,382,113	1,382,113	111.10%	1,128,857	90.74%	841,839	841,839	67.67%	522,480	42.00%
TOTAL ALL LINES	2,312,999	2,135,413	2,007,894	86.81%	1,950,758	84.34%	2,066,649	2,066,649	89.35%	1,926,587	83.29%	910,979	910,979	39.39%	1,033,800	44.70%
NET PAYOUT %	\$1,272,570				55.02%											
FUND YEAR 2023 LO	OSSES CAPPED AT RE	TENTION														
		Curr	ent	10			Last N	/lonth	9			Last	Year	-2		
2023	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH
		Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred	Incurred	30-Sep-22		TARGETED
PROPERTY	369,682	164,452	164,452	44.48%	280,958	76.00%	160,452	160,452	43.40%	251,384	68.00%			N/A	N/A	N/A
GEN LIABILITY	532,748	83,000	83,000	15.58%	223,754	42.00%	83,000	83,000	15.58%	191,789	36.00%			N/A	N/A	N/A
POL/EPL	113,998															
AUTO LIABILITY	127,000	1,500	1,500	1.18%	50,800	40.00%	1,500	1,500	1.18%	44,450				N/A	N/A	N/A
WORKER'S COMP	1,273,000	291,397	291,397	22.89%	534,660	42.00%	282,413	282,413	22.18%	420,090				N/A	N/A	N/A
TOTAL ALL LINES	2,416,428	540,348	540,348	22.36%	1,090,172	45.12%	527,365	527,365	21.82%	907,713	37.56%	0	0	N/A	N/A	N/A
NET PAYOUT %	\$111,437				4.61%											

#### 2015 2016 2017 2018 YEARS Gloucester County Insurance Commission CLAIMS MANAGEMENT REPORT EXPECTED LOSS RATIO ANALYSIS AS OF October 31, 2023 FUND YEAR 2015 -- LOSSES CAPPED AT RETENTION 106 105 94 Current Last Month Last Year 2015 Budget Unlimited Actual Unlimited Limited MONTH Limited MONTH Limited Actual MONTH Unlimited Actual Incurred Incurred 31-Oct-23 TARGETED Incurred Incurred 30-Sep-23 TARGETED Incurred Incurred 30-Sep-22 TARGETED PROPERTY 230,000 344,086 344,086 149.60% 230,000 100.00% 344,086 344,086 149.60% 230,000 100.00% 0.00% 230,000 100.00% 0 680,000 723,668 106.42% 656,181 723,668 723,668 106.42% 656,181 85.01% 656,181 GEN LIABILITY 723,668 96.50% 96.50% 578.081 578,081 96.50% AUTO LIABILITY 91.000 307.746 307.246 337.63% 88.212 96.94% 307.746 307.746 338.18% 88.212 96.94% 307,746 307.746 338.18% 88,212 96.94% WORKER'S COMP 1.157.000 1,813,179 1,813,179 156.71% 1.157.000 100.00% 1.812.679 1.812.679 156.67% 1.157.000 100.00% ,869,723 1,869,723 161.60% 1.157.000 100.00% TOTAL ALL LINES 2,158,000 3,188,679 3,188,179 147.74% 2,131,393 98.77% 3,188,179 3,188,179 147.74% 2,131,393 98.77% 2,755,550 2,755,550 127.69% 2,131,393 98.77% **NET PAYOUT %** \$3,075,196 142.50% **FUND YEAR 2016 -- LOSSES CAPPED AT RETENTION** 94 82 Current Last Month 93 Last Year 2016 Budget Unlimited Limited Actual MONTH Unlimited Limited Actual MONTH Unlimited Limited Actual MONTH Incurred Incurred 31-Oct-23 TARGETED Incurred Incurred 30-Sep-23 TARGETED Incurred Incurred 30-Sep-22 TARGETED PROPERTY 197,238 382,307 197,238 100.00% 382,307 382,307 197,238 0.00% 197,238 100.00% 382.307 193.83% 193.83% 100.00% 0 GEN LIABILITY 641.774 31.055 31.055 4.84% 619.294 96.50% 31.055 31,055 4.84% 619.294 96.50% 31,055 31,055 4.84% 619.294 96.50% AUTO LIABILITY 103.684 19.249 19,249 18.57% 100.508 96.94% 19,249 19.249 18.57% 100.508 96.94% 19.249 19.249 18.57% 100.508 96.94% 1,226,749 1,336,013 1,286,013 100.00% 1,336,013 1,336,013 108.91% 100.00% ,348,197 109.90% 1,226,749 WORKER'S COMP 104.83% 1,226,749 1,226,749 1,348,197 100.00% 79.22% 2.169,445 1.768.625 1.718.625 2.143.789 98.82% 1.768.625 1.768.625 81.52% 2.143.789 98.82% 1.398.501 1.398.501 64.46% 2.143.789 98.82% TOTAL ALL LINES **NET PAYOUT %** \$1,703,238 78.51% **FUND YEAR 2017 -- LOSSES CAPPED AT RETENTION** Current 82 Last Month 81 Last Year 70 2017 Unlimited MONTH Unlimited MONTH MONTH Actual Actual Unlimited Actual Budget Limited Limited Limited 31-Oct-23 TARGETED TARGETED TARGETED Incurred Incurred Incurred Incurred 30-Sep-23 Incurred Incurred 30-Sep-22 PROPERTY 178.000 161.487 161,487 90.72% 178.000 100.00% 161 487 161,487 90.72% 178.000 100 00% 0 0 0.00% 178,000 100.00% 517 422 84 96% 494,899 GEN LIABILITY 609 000 517,422 513 477 84 31% 587 668 96 50% 517 422 587 668 96 50% 494 899 81 26% 589 203 96 75% AUTO LIABILITY 104,000 337,497 337,497 324.52% 100,814 96.94% 337,497 337,497 324.52% 100,814 96.94% 337,497 337,497 324.52% 101,069 97.18% WORKER'S COMP 1,217,000 1,030,407 1,030,407 84.67% 1,217,000 100.00% 1,030,407 1,030,407 84.67% 1,217,000 100.00% ,092,794 1,092,794 89.79% 1,217,000 100.00% 2,108,000 2,046,812 2,042,868 96.91% 2.083,482 98.84% 2,046,812 2.046,812 97.10% 2,083,482 98.84% 1.925.190 1.925.190 91.33% 2,085,272 98.92% TOTAL ALL LINES NET PAYOUT % \$2,042,868 96.91% FUND YEAR 2018 -- LOSSES CAPPED AT RETENTION 70 58 Last Month 69 Current Last Year 2018 Budget Unlimited Limited Actual MONTH Unlimited Limited Actual MONTH Unlimited Limited Actual MONTH Incurred Incurred 31-Oct-23 TARGETED Incurred Incurred 30-Sep-23 TARGETED Incurred Incurred 30-Sep-22 TARGETED PROPERTY 183,000 259,878 259,878 142.01% 183,000 100.00% 259,878 259,878 100.00% 183,000 100.00% 142.01% 183.000 Ω 0 0.00% GEN LIABILITY 576,000 5,918 5,918 1.03% 557,276 96.75% 5,918 5,918 1.03% 557,869 96.85% 4,185 4,185 0.73% 558,843 97.02% AUTO LIABILITY 103.000 28.126 28.126 27.31% 100.097 97.18% 28.126 28.126 27.31% 100.146 97.23% 28.126 28.126 27.31% 98.565 95.69% WORKER'S COMP 1,232,000 1,121,394 1,121,394 91.02% 1,232,000 100.00% 1,121,394 1,121,394 91.02% 1,232,000 100.00% ,121,394 1,121,394 91.02% 1,229,909 99.83% TOTAL ALL LINES 2.094.000 1,415,316 1,415,316 67.59% 2.072.373 98.97% 1,415,316 1,415,316 67.59% 2,073,015 99.00% 1,153,705 1,153,705 55.10% 2,070,317 98.87% **NET PAYOUT %** \$1,385,191 66.15%

#### 2010 2011 2012 2013 2014 YEARS

Gloucester County Insurance Commission CLAIMS MANAGEMENT REPORT EXPECTED LOSS RATIO ANALYSIS

						AS OF	ECIED LOSS K	Allo Alali	October 31, 2	1022						
FUND YEAR 2010 LO	SSES CADDED AT RE	TENTION				ASOF			October 31, 2	2023						
FUND TEAR 2010 LO	JOSES CAPPED AT RE	Curre	nt.	166			Last M	onth	165			Lact	t Year	154		
2010	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited	1	Actual		MONTH
2010	budget	Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred	Incurred	30-Sep-22		TARGETE
PROPERTY	196.392	83.686	83.686	42.61%	196,392	100.00%	83.686	83.686	42.61%	196.392	100.00%	0	0	0.00%	196.392	100.00
GEN LIABILITY	813,038	377,107	377,107	46.38%	784,558	96.50%	377,107	377,107	46.38%	784,558	96.50%	281,729	_	34.65%	784,558	96.509
AUTO LIABILITY	57,553	9,579	9,579	16.64%	55,790	96.94%	9,579	9,579	16.64%	55,790	96.94%	9,579		16.64%	55,790	96.949
WORKER'S COMP	1.044.196	1.354.163	1,354,163	129.68%	1.044.196	100.00%	1.354.163	1.354.163	129.68%	1.044.196	100.00%		1.452.476	139.10%	1.044.196	100.00
TOTAL ALL LINES	2,111,178	1,824,535	1,824,535	86.42%	2,080,936	98.57%	1,824,535	1,824,535	86.42%	2,080,936	98.57%	· ·	1,743,784	82.60%	2,080,936	98.579
NET PAYOUT %	\$1,824,535	1,024,303	1,024,505	50.4270	86.42%	30.3770	1,024,505	1,024,505	55.4276	2,000,500	30.3770	1,7 40,704	1,7 40,7 04	02.00%	2,000,500	30.377
	7 = , = = -, = = =															
FUND YEAR 2011 LO	SSES CAPPED AT RE															
		Curre		154			Last M		153				t Year	142		
2011	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited		Actual		MONT
		Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred	Incurred	30-Sep-22		TARGETE
PROPERTY	234,258	211,641	211,641	90.35%	234,258	100.00%	211,641	211,641	90.35%	234,258	100.00%	0	0	0.00%	234,258	100.00
GEN LIABILITY	969,800	752,617	752,617	77.61%	935,829	96.50%	752,617	752,617	77.61%	935,829	96.50%	167,748	167,748	17.30%	935,829	96.509
AUTO LIABILITY	68,650	126,796	126,796	-	66,547	96.94%	126,796	126,796	184.70%	66,547	96.94%	126,796	-	184.70%	66,547	96.949
WORKER'S COMP	1,260,640	1,704,894	1,704,894	135.24%	1,260,640	100.00%	1,704,894	1,704,894	135.24%	1,260,640	100.00%	1,730,025	1,730,025	137.23%	1,260,640	100.00
TOTAL ALL LINES	2,533,348	2,795,948	2,795,948	110.37%	2,497,275	98.58%	2,795,948	2,795,948	110.37%	2,497,275	98.58%	2,024,570	2,024,570	79.92%	2,497,275	98.589
NET PAYOUT %	\$2,795,948				110.37%											
FUND YEAR 2012 LO	SCEE CADDED AT DE	TENTION														
FUND TEAM 2012 LO	JOSES CAPPED AT RE	Curre	ent	142			Last M	onth	141			Lact	t Year	130		
2012	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited	1	Actual		MONT
2012	budget	Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred		30-Sep-22		TARGET
PROPERTY	239,354	57,908	57,908	24.19%	239,354	100.00%	57,908	57,908	· · · · · · · · · · · · · · · · · · ·	239,354	100.00%	0		0.00%	239,354	100.00
GEN LIABILITY	969,800	487,154	487,154	50.23%	935,829	96.50%	487,154	487,154	50.23%	935,829	96.50%	328,203	_	33.84%	935,829	96.509
AUTO LIABILITY	68,650	352,688	352,688	513.75%	66.547	96.94%	352,688	352,688	513.75%	66,547	96.94%	357.331	357,331	520.51%	66,547	96.949
WORKER'S COMP	1,292,157	1.198.863	1,198,863	92.78%	1,292,157	100.00%	1.198.863	1,198,863	92.78%	1.292.157	100.00%	1,336,818		103.46%	1,292,157	100.00
	- ' '			_	<del>'</del>	_					_	· ·	· ·		<del>'</del>	
TOTAL ALL LINES  NET PAYOUT %	2,569,961 \$2,081,918	2,096,613	2,096,613	81.58%	2,533,888 <b>81.01</b> %	98.60%	2,096,613	2,096,613	81.58%	2,533,888	98.60%	2,022,332	2,022,352	78.69%	2,533,888	98.609
NEI FATOOT //	\$2,081,518				61.01%											
FUND YEAR 2013 LO	SSES CAPPED AT RE	TENTION														
		Curre		130			Last M		129				t Year	118		
2013	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited		Actual		MONT
		Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred	Incurred	30-Sep-22		TARGETE
PROPERTY	243,372	149,379	149,379	61.38%	243,372	100.00%	149,379	149,379	61.38%	243,372	100.00%	0	0	0.00%	243,372	100.00
GEN LIABILITY	969,800	20,525	20,525	2.12%	935,829	96.50%	20,525	20,525	2.12%	935,829	96.50%	14,558		1.50%	935,829	96.509
AUTO LIABILITY	68,650	22,598	22,598	32.92%	66,547	96.94%	22,598	22,598	32.92%	66,547	96.94%	22,598	-	32.92%	66,547	96.949
WORKER'S COMP	1,292,157	1,394,955	1,394,955	107.96%	1,292,157	100.00%	1,394,955	1,394,955	107.96%	1,292,157	100.00%	1,451,113		112.30%	1,292,157	100.00
TOTAL ALL LINES	2,573,979	1,587,457	1,587,457	61.67%	2,537,906	98.60%	1,587,457	1,587,457	61.67%	2,537,906	98.60%	1,488,269	1,488,269	57.82%	2,537,906	98.609
NET PAYOUT %	\$1,566,319				60.85%											
FUND YEAR 2014 LO	SSES CAPPED AT RE	TENTION														
		Curre	ent	118			Last M	onth	117			Last	t Year	106		
2014	Budget	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONTH	Unlimited	Limited	Actual		MONT
		Incurred	Incurred	31-Oct-23		TARGETED	Incurred	Incurred	30-Sep-23		TARGETED	Incurred	Incurred	30-Sep-22		TARGETE
PROPERTY	243,372	81,245	81,245	33.38%	243,372	100.00%	81,245	81,245	33.38%	243,372	100.00%	0	0	0.00%	243,372	100.00
GEN LIABILITY	774,800	167,308	167,308	21.59%	747,660	96.50%	167,308	167,308	21.59%	747,660	96.50%	151,871	151,871	19.60%	747,660	96.50
AUTO LIABILITY	68,650	3,950	3,950	5.75%	66,547	96.94%	3,950	3,950	5.75%	66,547	96.94%	3,950	3,950	5.75%	66,547	96.94
WORKER'S COMP	1,107,261	729,107	729,107	65.85%	1,107,261	100.00%	729,107	729,107	65.85%	1,107,261	100.00%	745,774	745,774	67.35%	1,107,261	100.00
TOTAL ALL LINES	2,194,083	981,610	981,610	44.74%	2,164,840	98.67%	981,610	981,610	44.74%	2,164,840	98.67%	901,594	901,594	41.09%	2,164,840	98.679
NET PAYOUT %	\$981,610		,		44.74%			,					1			

### GLOUCESTER COUNTY INSURANCE COMMISSION BILLS LIST

Resolution No. 16-24 January 2024

WHEREAS, the Treasurer has certified that funding is available to pay the following bills:

**BE IT RESOLVED** that the Gloucester County Insurance Commission's hereby authorizes the Commission Treasurer to issue warrants in payment of the following claims; and

**FURTHER**, that this authorization shall be made a permanent part of the records of the Commission.

#### **FUND YEAR 2023**

TOND TERM 2025			
Check Number	Vendor Name	Comment	<u>Invoice</u> Amount
001756			
001756	MADDEN & MADDEN	LEGAL SERVICES- PHILIPS-# 2.65297.006	8,370.00
001756	MADDEN & MADDEN	LEGAL SERVICES-PHILIPS # 1.65207.006	8,900.00
			17,270.00
001757			
001757	PERMA RISK MANAGEMENT SERVICES	POSTAGE 12/23	14.49
			14.49
001758			
001758	BROWN & CONNERY, LLP	LEGAL D. LAW INV 326095 THRU 9/23	4,736.00
001758	BROWN & CONNERY, LLP	LEGAL- V. HILBMANN INV 325969 THRU 9/23	152.00
001758	BROWN & CONNERY, LLP	LEGAL- V. HILBMANN INV 321429 7/23	513.00
001758	BROWN & CONNERY, LLP	LEGAL- V. HILBMANN INV 323509 8/23	788.00
			6,189.00
001759	MOLA WEAGER	MEDICAL DEPOSIT OF THE 12 (2)	401.04
001759	VIOLA YEAGER	MEDICAL REIMBURSEMENT 12/23	481.84
001760			481.84
001760 001760	NJ ADVANCE MEDIA	ACCT 1159386 AD 10801874 12/12/23	24.16
001700	NJ ADVANCE MEDIA	ACC1 1139380 AD 10801874 12/12/23	24.16 24.16
001761			24.10
001761	DUANE SARMIENTO	MEDICAL REIMBURSEMENT 12/23	3,168.76
001701	DOTAL STRAILLATO	MEDICAE REIMBORGEMENT 12/23	<b>3,168.76</b>
001762			3,100.70
001762	GANNETT NEW YORK-NJ LOCALIQ	INV 6107983 A# 1122468- 9617497 12/12/23	12.04
001762	GANNETT NEW YORK-NJ LOCALIQ	INV 6034320 A# 1122468-9501152 11/9/23	153.00
			165.04
		<b>Total Payments FY 2023</b>	27,313.29
FUND YEAR 2024			•
Check Number	Vendor Name	Comment	<u>Invoice</u>
· ·	vendor tvanie	Comment	<u>Amount</u>
001755			
001755	BAGELICIOUS	FOOD FOR KICKOFF MEETING 01/11/24	744.20
001762			744.20
001763	INGERVICE INGUIDANCE CERVICES	CLADAG ADMIN PEF 01/04 INV 0252 0104	7.046.50
001763	INSERVCO INSURANCE SERVICES	CLAIMS ADMIN. FEE 01/24 INV 0353-0124	7,846.50
001764			7,846.50
001764 001764	PERMA RISK MANAGEMENT SERVICES	EXECUTIVE DIRECTOR FEE 01/24	14,080.75
001/04	I LAWA MISK WAWAUEWENI SERVICES	LALCOTIVE DIRECTOR FEE UI/24	14,080.75 14,080.75
			17,000.75

	HARDENBERGH INSURANCE GROUP	UNDERWRITING MGR 01/24 INV 1346	5,572.33
			5,572.33
			00
	THE ACTUARIAL ADVANTAGE	ACTUARIALSERVICE FEE 01/24	777.08
			777.08
	GHANGE & MGGANN, IAG	ATTORNEY FEEG. INV. 110	2.550.00
	CHANCE & MCCANN, LLC	ATTORNEY FEES - INV 110	2,550.00
			2,550.00
	NJ ADVANCE MEDIA	ACCT 1159386 AD 10809998 1/4/24	72.16
	NJ ADVANCE MEDIA NJ ADVANCE MEDIA	ACCT 1159386 AD 10809998 1/4/24 ACCT 1159386 AD 0010809941 1/4/24	34.41
	NJ ADVANCE MEDIA	ACC1 1139300 AD 0010009941 1/4/24	106.57
			100.07
	HARDENBERGH INSURANCE GROUP	RMC FEE 01/24 INV 1345	28,711.75
			28,711.75
		Total Payments FY 2024	60,389.18
		TOTAL PAYMENTS ALL FUND	\$ <del>27 702 47</del>
		YEARS	\$87,702.4
Cha	nirperson		
Atte	est: Date	od.	
I he		ered funds in the proper accounts to fully pay the above	ve claims.
		1 1 71 7	
		Тиоосуман	
		Treasurer	

### GLOUCESTER COUNTY INSURANCE COMMISSION HEALTH INSURANCE FUND BILLS LIST

Resolution No. 17-24 JANUARY 2024

WHEREAS, the Treasurer has certified that funding is available to pay the following bills.

**BE IT RESOLVED** that the Gloucester County Insurance Commission Health Insurance Fund's hereby authorizes the Commission Treasurer to issue warrants in payment of the following claims; and

**FURTHER**, that this authorization shall be made a permanent part of the records of the Commission.

UND YEAR 202	<u>4</u>		
neck Number	<u>Vendor Name</u>	Comment	Invoice Amount
01240	CONNED CED ONG & DUCKET EW	DEDMA CONCLUTING FEEG 01/04	2 020 00
01240	CONNER STRONG & BUCKELEW	PERMA CONSULTING FEES 01/24	2,820.00
01240	CONNER STRONG & BUCKELEW	CSB CONSULTING FEES 01/24	2,596.66
			5,416.66
		<b>Total Payments FY 2024</b>	5,416.66
		TOTAL PAYMENTS ALL FUND YEARS	\$5,416.66
Chairpe	erson		
Attest:			
T.1 1.		Dated:	4 1 1. 2
I hereb	y certify the availability of sufficient unend	cumbered funds in the proper accounts to fully pay	the above claims.
		Treasurer	

SUMMARY OF CASH AND INVESTM	FNT INSTRUMENTS			
GLOUCESTER COUNTY INSURANCE				
ALL FUND YEARS COMBINED	2commosion			
CURRENT MONTH	November			
CURRENT FUND YEAR	2022			
CORRECTIONS TEAR	Description:	GCIC Deposit Acct	GCIC WC Claims	GCIC Liability Claim
	ID Number:			
	Maturity (Yrs)			
	Purchase Yield:			
	TO TAL for All			
A	ccts & instruments			
Opening Cash & Investment Balance	\$4,686,839.14	4,643,458.19	14,111.64	29,269.31
<b>Opening Interest Accrual Balance</b>	\$0.00	-	-	-
1 Interest Accrued and/or Interest Cost	\$0.00	\$0.00	\$0.00	\$0.00
2 Interest Accrued - discounted Instr.s	\$0.00	\$0.00	\$0.00	\$0.00
3 (Amortization and/or Interest Cost)	\$0.00	\$0.00	\$0.00	\$0.00
4 Accretion	\$0.00	\$0.00	\$0.00	\$0.00
5 Interest Paid - Cash Instr.s	\$0.00	\$0.00	\$0.00	\$0.00
6 Interest Paid - Term Instr.s	\$0.00	\$0.00	\$0.00	\$0.00
7 Realized Gain (Loss)	\$0.00	\$0.00	\$0.00	\$0.00
8 Net Investment Income	\$0.00	\$0.00	\$0.00	\$0.00
9 Deposits - Purchases	\$85,463.42	\$10,473.38	\$71,850.93	\$3,139.11
10 (Withdrawals - Sales)	-\$216,003.48	-\$141,013.44	-\$71,850.93	-\$3,139.11
Ending Cash & Investment Balance	\$4,556,299.08	\$4,512,918.13	\$14,111.64	\$29,269.31
Ending Interest Accrual Balance	\$0.00	\$0.00	\$0.00	\$0.00
Plus Outstanding Checks	\$22,986.29	\$2,142.18	\$18,794.06	\$2,050.05
(Less Deposits in Transit)	\$0.00	\$0.00	\$0.00	\$0.00
Balance per Bank	\$4,579,285.37	\$4,515,060.31	\$32,905.70	\$31,319.36

### GLOUCESTER COUNTY INSURANCE COMMISSION SUMMARY OF CASH TRANSACTIONS - ALL FUND YEARS COMBINED

Current Fund Year: 2	2022									
Month Ending: 1	November									
	Property	Liability	Auto	Worker's Com	NJ CEL	Admin	POL/EPL			TOTAL
OPEN BALANCE	254,321.72	3,711,184.68	(233,411.55)	837,745.45	(48,181.95)	(49,565.50)	214,746.33	0.00	0.00	4,686,839.17
RECEIPTS										
Assessments	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Invest Pymnts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Invest Adj	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Subtotal Invest	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other Receipts*	0.00	0.00	0.00	0.00	0.00	10,473.38	0.00	0.00	0.00	10,473.38
TOTAL	0.00	0.00	0.00	0.00	0.00	10,473.38	0.00	0.00	0.00	10,473.38
EXPENSES										
Claims Transfers	10,824.16	2,114.11	500.00	71,850.93	0.00	0.00	0.00	0.00	0.00	85,289.20
Expenses	0.00	0.00	0.00	0.00	0.00	66,023.40	0.00	0.00	0.00	66,023.40
Other Expenses*	(10,299.16)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(10,299.16)
TOTAL	525.00	2,114.11	500.00	71,850.93	0.00	66,023.40	0.00	0.00	0.00	141,013.44
END BALANCE	253,796.72	3,709,070.57	(233,911.55)	765,894.52	(48,181.95)	(105,115.52)	214,746.33	0.00	0.00	4,556,299.11

#### **RESOLUTION 18-24**

#### GLOUCESTER COUNTY INSURANCE COMMISSION AUTHORIZING DISCLOSURE OF LIABILITY CLAIMS CHECK REGISTER

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

**WHEREAS**, the GCIC is subject to the requirements of the Open Public Meetings Act, N.J.S.A. 10:4-6 et seq.; and

WHEREAS, the Open Public Meetings Act requires all meetings of public bodies be open to the public; and

**WHEREAS**, the Open Public Meetings Act further provides a public body may permissibly exclude the public from a portion of a meeting at which the public body discusses items per the Open Public Meetings Act at N.J.S.A. 10:4-12.b.(1) thru (9) recognized as requiring confidentiality, and

**WHEREAS,** it is necessary and appropriate for the GCIC to discuss certain matters in a meeting not open to the public consistent with N.J.S.A. 10:4-12.b.(7); and

**WHEREAS,** the GCIC is a public agency which must comply with the Open Public Records Act (OPRA) N.J.S.A. 47: 1A-1 to -13; and

WHEREAS, the GCIC must comply with OPRA and reported New Jersey Case Law interpreting same; and

**WHEREAS**, the GCIC did hold a closed session from which the public was excluded on January 25, 2024 at which time certain items were discussed as were referenced in a separate resolution authorizing said closed session and it being determined certain liability & property claim payment information can be made public at this time; and

**NOW THEREFORE BE IT RESOLVED** by the Commissioners of said Gloucester County Insurance Commission pursuant to both the Open Public Meetings Act and the Open Public Records Act as follows:

The attached financial transaction logs generated by third party administrator Inservco Insurances Inc. for the periods 11/1/23 to 11/30/23 and 12/1/23 to 12/31/23 and related to all non-workers compensation payments are hereby approved for distribution to the listed claimants and for disclosure to the general public.

**ADOPTED** by THE GLOUCESTER COUNTY INSURANCE COMMISSION at a properly noticed meeting held on January 25, 2024.

ГІМОТН	SHEEHAN, CHAIRMAN	
ATTEST:		

ADOPTED:

#### Financial Transaction Log - Liability Claim Payments Monthly / Detail / By Coverage / By Payment Type / By Check Number

11/01/2023 Thru 11/30/2023

Type Check#	Claim #	Claimant Name	From Date T	To Date Payee Name	Trans. Date	Payment Description	Amt. Requested	Amt. Paid

#### Inservco Report Terminology

Reporting Name	Business Name	Business Description
Amount/Amt Paid	Amount Paid	Amount actually paid or received
Amount/Amt Requested	Amount Requested	Amount requested to be paid
As Of Date/To Date	Report End Date	Ending date of transactions on report; usually month end
Payment Type	Туре	Types of transactionsComputer, Manual, Refund, Recovery, Stop Pay, Void
Report Begin Date	Report Begin Date	Beginning date of transactions on report; usually beginning of month or inception
Trans Date	Transaction Date	Issue date for computer issued payments and add date for all other type entries



# Financial Transaction Log - Liability Claim Payments Monthly / Detail / By Coverage / By Payment Type / By Check Number 11/01/2023 Thru 11/30/2023

Туре	Check#	Claim #	Claimant Name	From Date	To Date	Payee Name	Trans. Date	Payment Description	Amt. Requested	Amt. Paid
Cove	Coverage: General Liability									
С	5955	3530001524 001	PFOST, DONALD	7/3/2023	8/31/2023	MADDEN & MADDEN PA	11/3/2023	STATEMENT# 55	3,390.00	3,390.00
С	5956	3530002226 001	CARDOSO BAEZ, JONATH	AN8/31/2022	10/5/2023	MADDEN & MADDEN PA	11/17/2023	INVOICE# 1285	1,027.50	1,027.50
С	5957	3530001524 001	PFOST, DONALD	9/5/2023	9/27/2023	MADDEN & MADDEN PA	11/17/2023	STATEMENT# 56	690.00	690.00
С	5958	3530003476 001	IANNELLI, ALFRED	10/16/2023	10/31/2023	MADDEN & MADDEN PA	11/17/2023	STATEMENT# 1	375.00	375.00
٧	5945	3530001524 001	PFOST, DONALD	7/3/2023	8/31/2023	TATE & TATE	11/1/2023	VOID: STATEMENT# 55	-3,390.00	-3,390.00
Tota	I for Covera	ge: General Liab	oility				Number of	entries: 5	2,092.50	2,092.50
Tota	I for Glouces	ster Co Ins Com	mission - 353				Number of	entries: 5	2,092.50	2,092.50

# Financial Transaction Log - Liability Claim Payments Monthly / Detail / By Coverage / By Payment Type / By Check Number 12/01/2023 Thru 12/31/2023

Type Check#	Claim#	Claimant Name	From Date	To Date	Payee Name	Trans. Date	Payment Description	Amt. Requested	Amt. Paid
						l n	servco Repor	t Termin	ology
Reporting Name		Business Name			<b>Business Description</b>				
Amount/Amt Paid		Amount Paid			Amount actually paid or received	l			
Amount/Amt Requeste	ed .	Amount Requested			Amount requested to be paid				
As Of Date/To Date		Report End Date			Ending date of transactions on re	eport; usually month end			
Payment Type		Туре			Types of transactionsComputer	r, Manual, Refund, Reco	very, Stop Pay, Void		
Report Begin Date		Report Begin Date			Beginning date of transactions or	n report; usually beginni	ng of month or inception		
Trans Date		Transaction Date			Issue date for computer issued p	ayments and add date f	or all other type entries		

# Financial Transaction Log - Liability Claim Payments Monthly / Detail / By Coverage / By Payment Type / By Check Number 12/01/2023 Thru 12/31/2023

Туре	Check#	Claim#	Claimant Name	From Date	To Date	Payee Name	Trans. Date	Payment Description	Amt. Requested	Amt. Paid
Cove	erage: Auto l	Physical Damag	е							•
С	5959	3530003435 001	GLOUCESTER COUNTY	9/5/2022	9/5/2022	GLOUCESTER COUNTY	12/1/2023	DEDUCTIBLE	1,000.00	1,000.00
С	5960	3530003658 001	GLOUCESTER COUNTY	9/6/2023	9/6/2023	BELLMAWR COLLISION CENTER	12/15/2023	2017 CHEVY TAHOE PLATE #CG9BDA	3,372.68	3,372.68
R	60126347	3530003435 001	GLOUCESTER COUNTY	9/5/2022	9/5/2022	LIBERTY MUTUAL	12/13/2023	SUBROGATION RECOVERY	-864.64	-864.64
Tota	l for Coveraç	ge: Auto Physica	al Damage				Number of	entries: 3	3,508.04	3,508.04
Cove	erage: Gener	al Liability								
С	5961	3530003476 001	IANNELLI, ALFRED	11/1/2023	11/29/2023	MADDEN & MADDEN PA	12/15/2023	STATEMENT# 2	1,405.00	1,405.00
С	5963	3530003144 001	JOHNS, BARBARA	1/7/2022	1/7/2022	MEDICARE MSPRC-NGHP	12/28/2023	SETTLEMENT	31,418.22	31,418.22
С	5964	3530003144 001	JOHNS, BARBARA	1/7/2022	1/7/2022	JOSEPH J HOFFMAN JR PA	12/28/2023	SETTLEMENT	93,581.78	93,581.78
Tota	l for Covera	ge: General Liab	ility				Number of	entries: 3	126,405.00	126,405.00
Cove	_	Professional								
С	5962	3530003101 001	SCHEID, JOSEPHINE	10/17/2023	11/29/2023	MADDEN & MADDEN PA	12/15/2023	STATEMENT# 7	3,855.00	3,855.00
Tota	l for Covera	ge: Police Profes	ssional				Number of	entries: 1	3,855.00	3,855.00
Tota	l for Glouces	ster Co Ins Com	mission - 353				Number of	entries: 7	133,768.04	133,768.04



#### Gloucester County Insurance Commission Bill Review / PPO Reductions 2023

	Month	Total Bills	In-network Bills Penetration Rate	Total Provider Charge	In-network Charges Penetration Rate	Total Allowed	Medlogix Negotiated Reductions	PPO Reductions	Bill Review Reductions	Total Reductions	Total Access Fees	Net Reductions
	January	71	93%	\$121,947.21	93%	\$70,500.44	\$2908.00	\$37,418.30	\$11,120.47	\$51,446.77	\$7,202.58	\$44,244.19
	February	60	93%	\$47,563.52	89%	\$26,970.73	\$0.00	\$16,453.09	\$4,139.70	\$20,592.79	\$2,545.61	\$18,047.18
	March	79	90%	\$360,402.66	74%	\$220,876.38	\$10,509.31	\$86,107.09	\$42,909.88	\$139,526.28	\$14,592.79	\$124,933.49
	April	101	97%	\$90,549.31	93%	\$35,968.56	\$1,004.76	\$46,652.23	\$6,923.76	\$54,580.75	\$7,641.31	\$46,939.45
	May	49	96%	\$60,196.08	72%	\$39,721.84	\$2344.94	\$13,306.82	\$4,822.48	\$20,474.24	\$2,866.43	\$17,607.81
	June	29	100%	\$21,180.83	100%	\$13,914.79	\$0.00	\$6,127.54	\$1,138.50	\$7,266.04	\$1,017.25	\$8,248.79
	July	25	88%	\$16,316.81	88%	\$8,335.74	\$0.00	\$6,478.32	\$1,502.75	\$7,981.07	\$1,117.35	\$6,863.72
	August	41	98%	\$26,709.95	99%	\$13,678.84	\$0.00	\$9,039.61	\$3,991.50	\$13,031.11	\$1,781.12	\$11,249.99
	September	36	94%	\$29,976.36	91%	\$14,824.72	\$0.00	\$12,478.16	\$2,673.48	\$15,151.64	\$2,121.23	\$13,030.41
	October	54	94%	\$47,590.03	93%	\$23,431.74	\$0.00	\$20,353.29	\$3,805.00	\$24,158.29	\$3,382.18	\$20,776.11
	November	54	89%	\$70,924.79	97%	\$50,524.74	\$82.65	\$17,330.82	\$2,986.58	\$20,400.05	\$2,769.50	\$17,630.55
	December	39	92%	\$22,399.22	80%	\$12,061.78	\$0.00	\$8,069.42	\$2,268.02	\$10,337.44	\$1,447.24	\$8,890.20
YTD Total	<u> </u>	638	94%	\$915,756.77	84%	\$530,810.30	\$16,849.66	\$279,814.69	\$88,282.12	\$384,946.47	\$48,484.58	\$336,461.89

 Monthly Summary
 December

 Total Reductions (before fees):
 \$10,337.44

 Percent:
 46%

 Net Reductions:
 \$8,890.20

 Percent:
 40%

 YTD Summary
 \$384,946.47

 Total Reductions (before fees):
 \$384,946.47

 Percent:
 42%

 Net Reductions:
 \$336,461.89

 Percent:
 37%

#### **GLOUCESTER COUNTY INSURANCE COMMISSION**

TO: Fund Commissioners

FROM: J.A. Montgomery Consulting, Safety Director

**DATE:** January 18, 2024

DATE OF MEETING: January 25, 2024

#### **GCIC SERVICE TEAM**

Glenn Prince. Paul Shives. Natalie Dougherty, **Assistant Director** Vice President, Safety Services Senior Administrative Coordinator gprince@jamontgomery.com pshives@jamontgomery.com ndougherty@jamontgomery.com Office: 856-552-4744 Office: 732-736-5213 Office: 856-552-4738 Cell: 609-248-3949 Mailing Address: TRIAD 1828 CENTRE Cooper Street, 18th Floor Camden, NJ 08102 P.O. Box 99106 Camden, NJ 08101

December - January 2024

#### RISK CONTROL ACTIVITIES

#### MEETINGS ATTENDED / TRAINING / LOSS CONTROL VISITS CONDUCTED

- December 7: Attended the GCIC meeting.
- December 14: Conducted a Loss Control Visit at the GCIC EMS.
- January 9: Attended the GCIC Claims Committee meeting.
- January 11: Attended the GCIC Safety Kick Off Meeting.

#### UPCOMING MEETINGS / LOSS CONTROL VISITS PLANNED

January 25: Plan to attend the GCIC meeting.

#### SAFETY DIRECTOR BULLETINS

Safety Director Bulletins and Messages are distributed by e-mail to Executive Directors, Fund Commissioners, Risk Managers and Training Administrators. They can be viewed at <a href="https://njce.org/safety/safety-bulletins/">https://njce.org/safety/safety-bulletins/</a>.

- NJCE JIF JAM SD Message: Reminder Black Bear Best Practices December 12.
- NJCE JIF JAM SD Bulletin: Crane Truck Regulations December 20.
- NJCE JIF JAM SD Bulletin: PEOSH Recording and Reporting Occupational Injuries and Illnesses January 11.

#### NJCE LIVE SAFETY TRAINING

We are offering the majority of the NJCE JIF training catalog on a Virtual platform through Zoom. In-Person training will be held via the MSI-NJCE Expos and are scheduled throughout New Jersey - 2024 MSI-NJCE Expo Flyer.pdf.

- Excavation, Trenching, and Shoring (4 hours)
- Forklift Train the Trainer (5-6 hours)
- Flagger Workzone Safety (4 hours)

Virtual classes feature real-time, instructor-led in-person, and virtual classes. Experienced instructors provide an interactive experience for the attendee on a broad spectrum of safety and risk control topics. Most NJCE LIVE virtual offerings have been awarded continuing education credits for municipal designations and certifications.

The live virtual monthly training schedules and registration links are available on the NJCE.org website under the "Safety" tab: NJCE Live Monthly Training Schedules. Please register early, under-attended classes will be canceled. (January thru March 2024 Live Training schedules and registration links are attached).

To maintain the integrity of the NJCE classes and our ability to offer CEUs, we must abide by the rules of the State agency that issued the designation. Most important among those rules is the attendee of the class must attend the whole session. Attendees who enter the class more than 5 minutes late or leave early will not be awarded CEUs for the class or receive a certificate of completion.

#### NJCE LEADERSHIP ACADEMY

J.A. Montgomery Consulting and the NJCE JIF have created the NJCE Leadership Academy for Managers, Administrators, Department Heads, and Supervisors interested in sharpening and expanding communication, conflict resolution, stress management, and team-building skills. The goal is to enhance leadership skills by offering participants varied and in-depth training.

**Open Enrollment Dates:** Open Enrollment for the NJCE Leadership Academy will be available during the following time frames:

• June 1 - 22, 2024 (Start Date: July 1, 2024)

The Registration Form will be available to download and complete during these time frames and can be found on the dedicated NJCE Leadership Academy webpage: <a href="NJCE Leadership Academy">NJCE Leadership Academy</a>.

**Please Note:** If a class link is not present on the Monthly Training Schedules or a class date/location is not showing on the NJCE LMS the class may not be offered/available yet so please check back.

(The Safety Leadership Plaques will be distributed once a year starting in 2023. More details to follow, thank you.) For more information and details on the Program please visit the NJCE Leadership Academy webpage: <a href="NJCE">NJCE</a> Leadership Academy.



#### New NJCE Learning Management System (LMS)

The New NJCE LMS (BIS) launched on May 1<sup>st</sup>. J.A. Montgomery has uploaded LMS FAQ's, video tutorials and a webinar recording of the new LMS Administrator Overview Training to <a href="https://njce.org/safety/">https://njce.org/safety/</a>. If you have any questions or need further assistance, please contact Natalie Dougherty <a href="https://njce.org/safety/">ndougherty@jamontgomery.com</a>.



As a reminder the New Jersey Counties Excess (NJCE) JIF is offering the majority of the training catalog on a Live Virtual platform through Zoom. Monthly Training Schedules are on the NJCE.org website (under the Safety tab).

\*In-Person training is being held via the MSI-NJCE Expo. These Expos are scheduled throughout the state and are for training programs that are not available virtually. <u>Please Note:</u> Registration for in-person\* classes will be completed through Eventbrite, by clicking on the Training Topic registration link(s) below.

For more information on training and other safety resources please visit the Safety portion of the NJCE.org website: <a href="https://njce.org/safety">https://njce.org/safety</a> and for a direct link to the Monthly Training Schedules go to: <a href="https://njce.org/safety">NJCE LIVE Monthly Training Schedules</a>

<u>NOTE:</u> If a class registration link is not taking you to a registration page for completion it means that the class was either cancelled or the class is full, Thank you.

### January thru March 2024 Safety Training Schedule Click on the "Training Topic" to Register and for the Course Description

DATE	TRAINING TOPIC	TIME
1/18/24	Lock Out/Tag Out (Control of Hazardous Energy)	7:30 - 9:30 am
1/18/24	<u>Fire Safety</u>	10:00 - 11:00 am
1/18/24	<u>Fire Extinguisher Safety</u>	1:00 - 2:00 pm
1/19/24	Bloodborne Pathogens	8:30 - 9:30 am
1/19/24	Introduction to Management Skills	9:00 - 11:00 am
1/23/24	Shop and Tool Safety	8:30 - 9:30 am
1/23/24	The Power of Collaboration (JIF 101) (Middlesex)*	9:00 – 1:00 pm
1/23/24	Shop and Tool Safety	8:30 - 9:30 am
1/23/24	Flagger Skills and Safety	10:00 - 11:00 am
1/24/24	CDL: Supervisors' Reasonable Suspicion	8:30 - 10:30 am
1/24/24	Hearing Conservation	11:00 - 12:00 pm
1/24/24	Bloodborne Pathogens	1:00 - 2:00 pm
1/25/24	Harassment in the Workplace for Elected Officials, Managers, & Supervisors (Ocean)*	9:00 – 11:00 am
1/25/24	Hazard Communication/Globally Harmonized System (GHS)	8:00 - 9:30 am
1/25/24	Personal Protective Equipment	10:00 - 12:00 pm
1/25/24	Safety Committee Best Practices	1:00 - 2:30 pm
1/26/24	<u>Ladder Safety/Walking &amp; Working Surfaces</u>	1:00 - 3:00 pm
1/29/24	HazMat Awareness with Hazard Communication/Globally Harmonized System (GHS)	8:30 - 11:30 am
1/29/24	Dealing with Difficult People	1:00 - 2:30 pm
1/30/24	Confined Space Entry	9:00 - 12:00 pm
1/30/24	CDL: Drivers' Safety Regulations	1:00 - 3:00 pm
1/31/24	Bloodborne Pathogens Administrator Training	8:30 - 10:30 am
1/31/24	Employee Conduct and Violence Prevention in the Workplace	1:00 - 3:00 pm
2/1/24	Bloodborne Pathogens	7:30 - 8:30 am
2/1/24	Personal Protective Equipment	9:00 - 11:00 am
2/1/24	<u>Hearing Conservation</u>	1:00 - 2:00 pm
2/2/24	<u>Asbestos Awareness</u>	8:30 - 10:30 am
2/2/24	<u>Fire Safety</u>	11:00 - 12:00 pm
2/2/24	CDL: Drivers' Safety Regulations	1:00 - 3:00 pm

2/5/24	Disaster Management	9:00 - 10:30 am
2/5/24	Shop and Tool Safety	11:00 - 12:00 pm
2/5/24	Snow Plow/Snow Removal Safety	1:00 - 3:00 pm
2/6/24	Lock Out/Tag Out (Control of Hazardous Energy)	8:00 - 10:00 am
2/6/24	<u>Driving Safety Awareness</u>	10:00 - 11:30 am
2/6/24	Implicit Bias in the Workplace	1:00 - 2:30 pm
2/7/24	Hazard Communication/Globally Harmonized System (GHS)	8:30 - 10:00 am
2/7/24	Protecting Children from Abuse In New Jersey Local Government Programs	9:00 - 11:00 am
2/7/24	Flagger Skills and Safety	10:30 - 11:30 am
2/7/24	<u>Productive Meetings Best Practices</u>	1:00 - 2:30 pm
2/8/24	<u>Fire Extinguisher Safety</u>	8:30 - 9:30 am
2/8/24	Work Zone: Temporary Traffic Controls	10:00 - 12:00 pm
2/9/24	Heavy Equipment Safety: General Safety	8:00 - 10:00 am
2/9/24	Bloodborne Pathogens	10:30 - 11:30 am
2/12/24	<u>Chipper Safety</u>	8:30 - 9:30 am
2/12/24	Hearing Conservation	10:00 - 11:00 am
2/12/24	Indoor Air Quality Designated Person Training	1:00 - 2:00 pm
2/13/24	Jetter/Vacuum Safety Awareness	8:30 - 10:30 am
2/13/24	Ethical Decision Making	9:00 - 11:30 am
2/13/24	<b>Employee Conduct and Violence Prevention in the Workplace</b>	1:00 - 2:30 pm
2/14/24	Safety Committee Best Practices	8:30 - 10:00 am
2/14/24	Ladder Safety/Walking & Working Surfaces	1:00 - 3:00 pm
2/15/24	Confined Space Entry	7:30 - 10:30 am
2/15/24	Fire Extinguisher Safety	11:00 - 12:00 pm
2/15/24	Chainsaw Safety	1:00 - 2:00 pm
2/20/24	Fire Safety	8:30 - 9:30 am
2/20/24	Introduction to Communication Skills	9:00 - 11:00 am
2/20/24	Lock Out/Tag Out (Control of Hazardous Energy)	10:00 - 12:00 pm
2/20/24	Hazard Communication/Globally Harmonized System (GHS)	1:00 - 2:30 pm
2/21/24	HazMat Awareness with Hazard Communication/Globally Harmonized System (GHS)	8:30 - 11:30 am
2/21/24	Employee Conduct and Violence Prevention in the Workplace	9:00 - 10:30 am
2/21/24	Preparing for the Unspeakable	9:00 - 10:30 am
2/21/24	Bloodborne Pathogens	1:00 - 2:00 pm
2/22/24	Housing Authority Sensibility	8:30 - 12:00 pm
2/22/24	Playground Safety Inspections	1:00 - 3:00 pm
	Law Enforcement: Violence Prevention and Risk Considerations for Law Enforcement	
2/22/24	Officers when Interacting with Mental Health Consumers	1:00 - 2:30 pm
2/23/24	Snow Plow/Snow Removal Safety	8:30 - 10:30 am
2/23/24	Flagger Skills and Safety	11:00 - 12:00 pm
2/23/24	Personal Protective Equipment	1:00 - 3:00 pm
2/26/24	Public Works & Utility: Safety & Regulatory Awareness Training	8:00 - 12:00 pm
2/26/24	CDL: Drivers' Safety Regulations	1:00 - 3:00 pm
2/27/24	Confined Space Entry	8:30 - 11:30 am
2/27/24	Hazard Communication/Globally Harmonized System (GHS)	1:00 - 2:30 pm
2/28/24	Microlearning Theory and Practice	8:30 - 10:30 am
2/28/24	Ladder Safety/Walking & Working Surfaces	1:00 - 3:00 pm
2/29/24	Public Employers: What You Need to Know	8:30 - 10:00 am
2/29/24	Fall Protection Awareness	1:00 - 3:00 pm

3/1/24	Personal Protective Equipment	8:30 - 10:30 am
3/1/24	Bloodborne Pathogens	11:00 - 12:00 pm
3/1/24	<u>Fire Safety</u>	1:00 - 2:00 pm
3/4/24	Hoists, Cranes, and Rigging	8:30 - 10:30 am
3/4/24	Hazard Communication/Globally Harmonized System (GHS)	1:00 - 2:30 pm
3/5/24	Safety Committee Best Practices	8:30 - 10:30 am
3/5/24	Hearing Conservation	11:00 - 12:00 pm
3/5/24	CDL: Drivers' Safety Regulations	1:00 - 3:00 pm
3/6/24	CDL Entry Level Driver Training (ELDT) Train-the-Trainer Program	9:00 - 10:30 am
3/6/24	<u>Mower Safety</u>	11:00 - 12:00 pm
3/6/24	<u>Chainsaw Safety</u>	1:00 - 2:00 pm
3/7/24	Ladder Safety/Walking & Working Surfaces	8:30 - 10:30 am
3/7/24	Playground Safety Inspections	1:00 - 3:00 pm
3/8/24	Lock Out/Tag Out (Control of Hazardous Energy)	8:00 - 10:00 am
3/8/24	Implicit Bias in the Workplace	9:00 - 10:30 am
3/11/24	<u>Fire Safety</u>	8:00 - 9:00 am
3/11/24	<u>Fire Extinguisher Safety</u>	9:30 - 10:30 am
3/11/24	Flagger Skills and Safety	1:00 - 2:00 pm
3/12/24	Confined Space Entry	8:30 - 11:30 am
3/12/24	Preparing for First Amendment Audits	9:00 - 11:00 am
3/12/24	<b>Employee Conduct and Violence Prevention in the Workplace</b>	1:00 - 2:30 pm
3/13/24	MSI-NJCE EXPO 2024: Excavation, Trenching, and Shoring (Atlantic)*	8:30 - 12:30 pm
	MSI-NJCE EXPO 2024: Fast Track to Safety (HazCom, BBP, Fire Safety, Driving Safety)	
3/13/24	(Atlantic)*	8:30 - 12:30 pm
3/13/24	MSI-NJCE EXPO 2024: Flagger Work Zone Safety (Atlantic)*	8:30 - 12:30 pm
3/13/24	MSI-NJCE EXPO 2024: Practical Leadership - 21 Irrefutable Laws (Atlantic)*	8:30 - 11:30 am
3/14/24	<u>Jetter/Vacuum Safety Awareness</u>	1:00 - 3:00 pm
3/15/24	Public Works & Utility: Safety & Regulatory Awareness Training	8:00 - 12:00 pm
3/15/24	Work Zone: Temporary Traffic Controls	1:00 - 3:00 pm
3/18/24	<u>Hearing Conservation</u>	8:30 - 9:30 am
3/18/24	Bloodborne Pathogens	10:00 - 11:00 am
3/18/24	Introduction to Understanding Conflict	1:00 - 3:00 pm
3/19/24	CDL: Drivers' Safety Regulations	8:30 - 10:30 am
3/19/24	Flagger Skills and Safety	11:00 - 12:00 pm
3/19/24	Hazard Communication/Globally Harmonized System (GHS)	1:00 - 2:30 pm
3/20/24	Shop and Tool Safety	7:30 - 8:30 am
3/20/24	Employee Conduct and Violence Prevention in the Workplace	9:00 - 10:30 am
3/20/24	Personal Protective Equipment	1:00 - 3:00 pm
3/21/24	Accident Investigation	9:00 - 11:00 am
3/21/24	Lock Out/Tag Out (Control of Hazardous Energy)	1:00 - 3:00 pm
3/22/24	<u>Driving Safety Awareness</u>	1:00 - 2:30 pm
3/25/24	<u>HazMat Awareness with Hazard Communication/Globally Harmonized System (GHS)</u>	8:30 - 11:30 am
3/25/24	Fall Protection Awareness	1:00 - 3:00 pm
2/25/25	Harassment in the Workplace for Elected Officials, Managers, & Supervisors	0.00 44.00
3/26/24	(Middlesex)*	9:00 - 11:00 am
3/26 – 3/27/24	NJCE: Leadership Skills for Supervisors Workshop – 2 DAY (Ocean County) *	9:00 - 3:30 pm
3/26/24	Confined Space Entry	8:30 - 11:30 am

3/26/24	Fire Extinguisher Safety	1:00 - 2:00 pm
3/27/24	Mower Safety	8:30 - 9:30 am
3/27/24	<u>Chipper Safety</u>	10:00 - 11:00 am
3/27/24	Bloodborne Pathogens	1:00 - 2:00 pm
3/28/24	Hazard Communication/Globally Harmonized System (GHS)	7:30 - 9:00 am
3/28/24	Ladder Safety/Walking & Working Surfaces	9:30 - 11:30 am
3/28/24	Special Event Management	1:00 - 3:00 pm

#### **Zoom Safety Training Guidelines:**

Attendees who enter the class more than 5 minutes late or leave early will not be awarded CEUs for the class or receive a certificate of completion. To maintain the integrity of the classes and our ability to offer CEUs, we must abide by the rules of the State agency who issued the designation. Chief among those rules is the attendee of the class must attend the whole session. This guideline also applies to any participant taking the class as part of the NJCE Leadership Academy Program. The Leadership participant must be in attendance for the entire class runtime (no exceptions) in order to receive credit for the class.

The Zoom platform is utilized to track the time each attendee logs in and logs out of webinars. Also, we can track participation, to demonstrate to the State agency that the student also participated in polls, quizzes, and question & answer activities during the live, instructor-led webinar. We maintain these records to document our compliance with the State agency.

#### **Zoom Training Registration:**

- When registering, please indicate the number of students that will be attending with you if in a group setting for an accurate count to avoid cancelations due to low attendance. Once registered you will receive an email with the webinar link. Be sure to save the link on your calendar to access on the day of training.
- Please register Early (at least 48 hours before, as Under-attended classes may be cancelled).
- A Zoom account is not needed to attend a class. Attendees can login and view the presentations from a laptop, smartphone, or tablet.
- Zoom periodically updates their software. After registering for a webinar, the confirmation email contains a link at the bottom to Test your system. We strongly recommend testing your system, and updating it if needed, at that time.
- Please <u>click here</u> for informative Zoom operation details.
- It is suggested you log in to the webinar about 15 minutes early, so if there is an issue, there is time to address it. We cannot offer credit or CEUs/TCHs (or Leadership Academy Participants) to attendees who log in 5 minutes late or leave early. The same
- Group Training procedures:
- Please have one person register for the safety training webinar and also ensure that person will have access to the webinar link to launch on the day of the class.
- Group sign in sheet: Please assign someone to submit the completed sign-in sheet(s) within 24 hours of the webinar. <u>NJCE Live</u>
   <u>Virtual Training Group Sign in Sheet</u>



Post Office Box 8000  $\cdot$  8000 Sagemore Drive, Suite 8101  $\cdot$  Marlton, New Jersey 08053 856.489.9100  $\cdot$  856.489.9101 Fax  $\cdot$  www.hig.net

TO: Commissioners of the Gloucester County Insurance Commission (GCIC)

CC: Joseph Hrubash, GCIC Executive Director

FROM: Christopher Powell and Public Entity Team, Risk Management Consultant

DATE: 1/25/2024

RE: Risk Management / Underwriting Services Director's Report

#### I. Risk Management Services

#### A. 2024 Gloucester County Insurance Commission Safety Kick Off Meeting

Enclosed is a summary of the evaluations.

#### **B.** Property Damage Payments to County

Last year there were three incidents in which property damage was sustained due to the fault of a third party. The amount of such damage sustained were below the County's deductible or were vehicles which did not have collision coverage. In 2023, the total amount of damages incurred was \$15,521.94 to which \$3,409.31 have been recovered. To date, there are two incidents which are still open to which our office will continue to follow up for payment.

#### C. 2024 Claims Charter

Attached is the 2024 Claims Charter. There have been no revisions to the contents.

**Action Requested: Motion** to adopt the 2024 Claims Charter.

#### **II.** Underwriting Services Director

The following renewals are in process. We request authority to renew the policies contingent upon the premium not increasing more than 10% and no significant reduction in the terms and conditions. If there is, we will seek direction from the member and then advise the Commissioners accordingly.

Member	Coverage	Carrier	Exp. Date	Expiring Premium
County	Volunteer Accident	Berkley Life and Health Insurance Company	3/1/2024	\$1,209.00

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525 E Elmer Street Vineland, NJ 08360 Philadelphia PO Box 40901 Philadelphia, PA 19107



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Action Requested: Motion to authorize the Underwriting Services Director to renew the above policy contingent upon the renewal premium not increasing more than 10% and no significant reduction in the terms and conditions.

Insuring Bright Future and Building Lasting Relationships since 1954

## GLOUCESTER COUNTY INSURANCE COMMISSION 2024 SAFETY MEETING

#### **Evaluation Form**

The Gloucester County Insurance Commission is committed to meeting the safety and regulatory needs of its employees. Please take a moment to complete this form so that we may continue to enhance future training.

may continue to enhance ruture training.		
Date: <u>1/11/2024</u>	Location: RCSJ – Gloucester Campus	
Name / Department: 56 Attendees		
Overall Evaluation:		
1. The purpose and goal of the meeting was clearly	stated.	
Yes <u>31</u> No <u>0</u>		
2. Will the materials presented today be useful in yo	our job duties?.	
Yes <u>30</u> Somewhat <u>1</u> Not	at all <u>0</u>	
Did you feel that the presentation was valuable? Please	e indicate below.	
Presentation: Yes No		
First Amendment Audits 31 0		
Miscellaneous		
1. Training you would like to see in 2024:		
1. In-person Management (Social Services)		
2. This training for staff (Economic Develop	ment)	
3. Driver Safety for Staff & Animal Bite Prev	ention For Inspections (Health /	
Animal Shelter)		
4. Cyber Security (GCLC)		
5. Aggressive Public / Difficult People (GCLC	<b>:</b> )	
2. I would like more information on:		
Site Survey 1		
Emergency Response		
A said and Investigation 4		
Accident Investigation 1 Department of Corrections		
_ cpac 5. 5556don5		
Job Site Observation 0		

#### Tool box talks 6

Engineering

**Social Services** 

**Senior Services** 

**Economic Development** 

Health / Animal Shelter

**Department of Corrections** 

#### 4. Any other comments:

- 1. Excellent presentation and very relevant.
- 2. Excellent & informative.
- 3. Great and timely presentation.
- 4. Room was too cold.
- 5. The speaker was excellent and knew the subject well. Will be reaching out to him for our facility.
- 6. Great presentation.
- 7. Well done well presented.
- 8. Great job on presentation.
- 9. Very informative.
- 10. Keith Hummel was excellent and knowledgeable on the subject.
- 11. First Amendment presentation was very good and needed.

# CLAIMS COMMITTEE MEETING SCHEDULE CLAIM COMMITTEE MEMBERS CLAIMS COMMITTEE CHARTER

#### 2024 Meeting Schedule

#### The Claims Committee will conduct meetings on the following dates:

Claims Committee Meetings will be held on the second Tuesday of each month at 9:00am telephonically.

#### **2024 CLAIMS COMMITTEE**

Name Affiliation / Member

Tim Sheehan Gloucester County Insurance Commission

(Designee)

Eric Campo Gloucester County

Rocco Ficara Gloucester County Utilities Authority
Cheryl Lewis Rowan College of South Jersey

Jennifer Campbell Gloucester County Improvement Authority
Carolyn Oldt Gloucester County Library Commission

#### **Commission Professionals**

Joseph Hrubash, Executive Director
Kevin P. McCann and Shanna McCann, GCIC Attorney
Inservco Claims Services
Medlogix, LLC.
Hardenbergh Insurance Group
J.A. Montgomery
Conner Strong & Buckelew
PERMA Risk Management Services
Qual-Lynx

Adopted - 10/28/10 Revision #1 - 7/25/13 Revision #2 - 4/20/15Revision #3 – February 2016 Revision #4 – January 2017 Revision #5 – February 2017 Revision #6 - April 2017 Revision #7 - January 2018 Revision #8 – August 2018 Revision #9 - January 2019 Revision #10 - August 2019 Revision #11 – February 2020 Revision #12 - January 2021 Revision #13 – September 2021 Revision #14 – January 2022 Revision #15 – September 2022 Revision #16 – January 2023

### GLOUCESTER COUNTY INSURANCE COMMISSION CLAIMS COMMITTEE CHARTER

The Gloucester County Insurance Commission hereby constitutes and establishes a Claims Committee, an advisory committee authorized by the Commission's rules and regulations:

#### **Composition**

The Claims Committee shall be comprised of at least one representative from each member of the Gloucester County Insurance Commission and a representative designated by the Gloucester County Insurance Commissioners.—Each representative shall have one vote.

Also serving on the Committee, with no voting privileges, shall be a representative from the Executive Director's office, the Fund Attorney, a representative from the Risk Management Consultant's office, a representative from the Third Party Administrator's office, a representative from the CEL's Safety Director's office.

#### Authority and Responsibility

1. The Claims Committee shall review and recommend for approval or denial all payment authority requests which exceed the total authority of a member's deductible plus fifteen thousand dollars (\$15,000) for Property including Equipment Breakdown, Auto Liability, General Liability including Law Enforcement Legal Liability and twenty five thousand dollars (\$25,000) for Workers' Compensation Claims, inclusive of legal fees, expenses, and such other items to be charged to the Gloucester County Insurance Commission. This notification also includes any prior claim where a request for additional payment authority is needed beyond an amount previously approved, any requests for lien compromises, and any subrogation abandonment requests.

Adopted - 10/28/10 Revision #1 - 7/25/13 Revision #2 - 4/20/15Revision #3 – February 2016 Revision #4 – January 2017 Revision #5 – February 2017 Revision #6 – April 2017 Revision #7 – January 2018 Revision #8 – August 2018 Revision #9 - January 2019 Revision #10 - August 2019 Revision #11 – February 2020 Revision #12 - January 2021 Revision #13 – September 2021 Revision #14 – January 2022 Revision #15 – September 2022 Revision #16 – January 2023

#### **GLOUCESTER COUNTY INSURANCE COMMISSION**

- 2. The Claims Committee shall review and recommend for approval or denial all settlement authority requests.
- 3. The Claims Committee shall develop and recommend claims cost containment programs.

#### Claims Committee Bylaws

The Claims Committee of the Gloucester County Insurance Commission was established in October 2010 where the Gloucester County Insurance Commission adopted a resolution appointing certain employees of member entities to the Claims Committee, an advisory committee authorized by the Commission's rules and regulations. The Commission will annually adopt a resolution stating the committee members and meeting schedule. The Committee's operational guidelines are set down herein and may be amended by the Commissioners of the Gloucester County Insurance Commission.

#### <u>Meetings</u>

The Claims Committee shall meet at least monthly and as many times as the Committee Chairperson deems necessary. Meetings are to be held telephonically. Inperson meetings will only be required if deemed necessary by the Chairman.

#### **Attendance**

A majority of members of the Claims Committee shall be present at all meetings. In addition, a representative from the Executive Director's office, the Fund Attorney, a representative from the Risk Management Consultant's office, a representative from the Third-Party Administrator's Office, and a representative from the CEL's Safety Director's office shall attend such meetings. As necessary or desirable, the Chairman may request other professionals and/or member representatives to also attend in order to exchange views on any issue that may be at hand.

Adopted - 10/28/10 Revision #1 - 7/25/13 Revision #2 - 4/20/15Revision #3 – February 2016 Revision #4 – January 2017 Revision #5 – February 2017 Revision #6 – April 2017 Revision #7 – January 2018 Revision #8 – August 2018 Revision #9 – January 2019 Revision #10 - August 2019 Revision #11 – February 2020 Revision #12 – January 2021 Revision #13 – September 2021 Revision #14 – January 2022 Revision #15 – September 2022 Revision #16 – January 2023

#### **GLOUCESTER COUNTY INSURANCE COMMISSION**

#### **Specific Duties**

In undertaking its responsibilities as outlined above, the Claims Committee is to:

- 1. Apprise the Commissioners of the Gloucester County Insurance Commission, through special presentations as necessary, of significant developments in the course of performing its responsibility.
- 2. Review and recommend for approval or denial all payment authority requests which exceed the total authority of a member's deductible plus fifteen thousand dollars (\$15,000) for Property including Equipment Breakdown, Auto Liability, General Liability including Law Enforcement Liability and twenty five thousand dollars (\$25,000) for Workers' Compensation Claims inclusive of legal fees, expenses, and such other items to be charged to the Gloucester County Insurance Commission. This notification also includes any prior claim where a request for additional payment authority is needed beyond an amount previously approved, any requests for lien compromises, and any subrogation abandonment requests.
- 3. The Claims Committee shall review and recommend for approval or denial all settlement authority requests.
- 4. Recommend to Commissioners of the Gloucester County Insurance Commission any appropriated changes or extensions in the duties of the Committee.
- 5. Report annually to the Commissioners of the Gloucester County Insurance Commission on the discharge of these responsibilities.

Adopted - 10/28/10 Revision #1 - 7/25/13 Revision #2 - 4/20/15Revision #3 – February 2016 Revision #4 – January 2017 Revision #5 – February 2017 Revision #6 – April 2017 Revision #7 – January 2018 Revision #8 – August 2018 Revision #9 – January 2019 Revision #10 - August 2019 Revision #11 – February 2020 Revision #12 – January 2021 Revision #13 – September 2021 Revision #14 – January 2022 Revision #15 – September 2022 Revision #16 – January 2023

#### **RESOLUTION 19-24**

#### GLOUCESTER COUNTY INSURANCE COMMISSION AUTHORIZING A CLOSED SESSION TO DISCUSS PAYMENT AUTHORIZATION REQUESTS (PARS) & SETTLEMENT (SARS) RELATED TO PENDING OR ANTICIPATED LITIGATION

WHEREAS, the GLOUCESTER COUNTY INSURANCE COMMISSION (hereinafter "GCIC") is duly constituted as an Insurance Commission pursuant to N.J.S.A. 40A:10-6 et seq.; and

WHEREAS, the GCIC is subject to the requirements of the Open Public Meetings Act, N.J.S.A. 10:4-6 et seq.; and

WHEREAS, the Open Public Meetings Act requires all meetings of public bodies be open to the public; and

**WHEREAS,** the Open Public Meetings Act further provides a public body may permissibly exclude the public from a portion of a meeting at which the public body discusses items per the Open Public Meetings Act at N.J.S.A. 10:4-12.b.(1) thru (9) recognized as requiring confidentiality; and

**WHEREAS**, it is necessary and appropriate for the GCIC to discuss certain matters in a meeting not open to the public consistent with N.J.S.A. 10:4-12.b.(7); and

**NOW THEREFORE BE IT RESOLVED** by the Commissioners of said Gloucester County Insurance Commission pursuant to the Open Public Meetings Act as follows:

The GCIC shall hold a closed session from which the public shall be excluded on *January* 25, 2024. The general nature of the items to be discussed at said closed session shall include the following: the appropriateness of payment of statutorily required workers' compensation benefits, settlement authority if any or continuing defense of pending or anticipated litigation, discussion of litigation strategy, position the GCIC will take in said litigation, strengths and weaknesses of GCIC's position in said litigation.

The specific litigation is identified by the claim number assigned by Inservco and or Qual-Lynx in its capacity as the third-party claims administrator, name of the claimant, date of loss, workers' compensation petition number and/or court assigned docket number which is set forth in the attached list which list is also appended to the GCIC monthly meeting agenda for *January 25*, 2024 which agenda has been timely posted per the Open Public Meetings Act.

The minutes of said closed session shall be made available for disclosure to the public consistent with N.J.S.A. 10:4-13 when the items which are the subject of the closed session discussions are resolved and the reasons for confidentiality as to both the GCIC and the claimant no longer exist.

**ADOPTED** by THE GLOUCESTER COUNTY INSURANCE COMMISSION at a properly noticed meeting held on January 25, 2024.

ADOPTED:	
TIMOTHY SHEEHAN, CHAIRMAN	
ATTEST:	
SCOTT BURNS ESO VICE CHAIRMAN	

#### GCIC PARS/SARS - Worker Compensation CLOSED SESSION 1-25-24

Claim #	<u>Claimant</u>	Type of Claim	PAR/SAR
3530002966	Green, F.	WC	PAR
3530002497	Casciato, S.	WC	SAR
3530002383	Holmes, D.	AL	SAR
	Quigley	EPL	Discussion

# APPENDIX I

#### GLOUCESTER COUNTY INSURANCE COMMISSION OPEN MINUTES

#### MEETING – Thursday, December 7, 2023 ZOOM VIRTUAL MEETING 1:00 PM

Meeting called to order by Tim Sheehan, Chairman. Open Public Meetings notice read into record.

#### **ROLL CALL OF COMMISSIONERS:**

Timothy Sheehan, Chairman
Scott Burns, Esq., Vice Chairman
Karen Christina
George Hayes (Alternate)
Present
Present
Excused

#### **FUND PROFESSIONALS PRESENT:**

Executive Director PERMA Risk Management Services

Joseph Hrubash

Claims Service Insurance Services, Inc.

Richard Crooks, Sureatha Hobbs, Amy

Zeiders, Veronica George

Qual-Lynx **Chris Roselli** 

Medlogix

**Adam Giaquinto** 

**PERMA** 

Robyn Walcoff, Shai Mcleod, Jennifer

Conicella

Treasurer Tracey Giordano

Underwriting Services Director/RMC Hardenbergh Insurance Group

Christina Violetti, Danielle Colaianni

Joe Henry, Christopher Powell

Auditor Bowman & Company

Attorney Chance & McCann, LLC

Kevin McCann, Esq.

Safety Director J.A. Montgomery Risk Consulting

**Glenn Prince** 

#### **ALSO PRESENT:**

Cheryl Y. Lewis, Rowan College of South Jersey Carolyn Oldt, Gloucester County Library Commission Prudence Higbee, Esq., Capehart & Scatchard Susan Panto, Conner Strong & Buckelew Brandon Tracy, PERMA Risk Management Services Bradford Stokes, PERMA Risk Management Services Cathy Dodd, PERMA Risk Management Services

**APPROVAL OF MINUTES**: Open and Closed Minutes of October 26, 2023 and November 21, 2023 Open minutes.

# MOTION TO APPROVE THE OPEN AND CLOSED MINUTES OF OCTOBER 26, 2023 AND OPEN MINUTES OF NOVEMBER 21, 2023.

Motion: Chairman Sheehan Second: Commissioner Burns

Vote: Unanimous

#### **CORRESPONDENCE: NONE**

**SAFETY & ACCIDENT REVIEW COMMITTEE REPORT:** Ms. Violetti reported the Safety & Accident Review Committee has not meet since their last meeting and is scheduled to meet again March 6, 2024.

**CLAIMS COMMITTEE:** Chairman Sheehan reported on the mandatory year end claims reporting memo, which was included in the agenda and distributed separately to department heads for the administration office.

#### **EXECUTIVE DIRECTOR REPORT:**

**2024 PROPERTY AND CASUALTY BUDGET INTRODUCTION** – Included in the agenda for review and discussion was the proposed 2024 Property & Casualty Budget in the amount of \$8,804,321. The introductory budget represents an overall increase of \$554,958 or 6.73%. The proposed budget was previously discussed with the Chairman, Commission Treasurer and Commission Risk Manager. In lieu of a dividend it is recommended that a premium surplus transfer be used to reduce the overall budget. The recommended amount is \$150,000, line 6 in the budget. The NJCE portion of the budget is on line 10. The NJCE introduced their budget at the November 17, 2023 meeting.

- **CLAIMS** (*Line 1-5*): Loss Funds are determined by the Actuary. Increases in Property (4.32%), decreases in Auto (-0.72%) and Liability (-8.66%), Workers' Comp (9.43%) while POL/EPL came in flat. Executive Director said Surplus Loss Funds Offset item on *line 6* was added to the budget in lieu of a dividend in the amount of \$150,000 to offset the budget increase.
- **SUBTOTAL CLAIMS** (*Line 8*): Decrease in the subtotal of claims (-1.18%).
- **CEL JIF** (*Line 11*): Increase of (15.38%) and increase of (4.73%) for ancillary coverages. The ancillary coverages (*Line 34*) affect the CEL budget and combined with the CEL increase averages out to a (12%) increase, which is below the overall CEL budget increase of 12.8%.

**EXPENSES, FEES & CONTINGENCY** (*Lines 18–28*): These line items represent expenses to run the Insurance Commission and reflect a cost-of-living increase. Safety Service came from the County program and increased (5.3%) and an increase of Risk Management increased (2%) an overall increase of (6.3%).

A copy of the proposed assessments for the member entities was included in the agenda. The annual assessment would be billed in three installments and payable as follows: 40% due on 3/15/24, 30% on 5/15/24 and 30% on 10/15/24. The Fund Office will advertise the proposed 2024 budget in the applicable newspapers.

MOTION TO INTRODUCE THE 2024 PROPERTY AND CASUALTY BUDGET IN THE AMOUNT OF \$8,804,321 AND SCHEDULE A PUBLIC HEARING ON JANUARY 25, 2024 AT 1:00 PM

Motion: Chairman Sheehan
Second: Commissioner Burns
Roll Call Vote: 2 Ayes – 0 Nays

**2024 HEALTH DENTAL BUDGET INTRODUCTION** – Included in the agenda for review and discussion was the proposed 2024 Health Dental Budget in the amount of \$704,021. Ms. Panto said the introductory budget represented an overall increase of \$1,716 or .24%.

Ms. Panto reported there were no plan design changes for 2024 and adjust enrollment from 781 members to 790 members. The budget on lines 1-5 reflected incurred and paid through August of 2023 and represented an overall increase of less than 1% with the main increase a result of administrative fees. With a dental surplus of more than \$400,000 and stable claims the claims margin was reduced to 1.5%.

A copy of the budget was previously sent to the County for their review. The Fund Office will advertise the proposed 2024 budget in the applicable newspapers.

MOTION TO INTRODUCE THE 2024 HEALTH DENTAL BUDGET IN THE AMOUNT OF \$704,021 AND SCHEDULE A PUBLIC HEARING ON JANUARY 25, 2024, AT 1:00 PM

Motion: Chairman Sheehan
Second: Commissioner Burns
Roll Call Vote: 2 Ayes – 0 Nays

**RFP'S FOR PROFESSIONAL SERVICES** – The Fund Office prepared the Request for Proposals for the positions of Actuary, Auditor, Defense Panel, Nurse Case Manager, and Commission Attorney. Executive Director said the responses are being reviewed and evaluated. Executive Director requested scheduling a special meeting of the Commissioners on Thursday, December 21, 2023 at 1:00 PM to discuss further. The Commissioners granted this request.

MOTION TO SCHEDULE A SPECIAL MEETING ON THURSDAY, DECEMBER 21, 2023 AT 1:00 PM

Motion: Chairman Sheehan
Second: Commissioner Burns
Roll Call Vote: 2 Ayes – 0 Nays

**CERTIFICATE OF INSURANCE REPORTS** – Included in the agenda were the certificate of issuance report from the NJCE which lists those certificates issued in the months of October & November. Executive Director said there were (4) four certificates of insurance issued during the month of October and (5) five certificates of insurance issued in November.

NEW JERSEY COUNTIES EXCESS JOINT INSURANCE FUND – The NJCE met on October 26, 2023. A summary report of the meeting is included in the agenda on pages 11-12. The NJCE also met on November 17, 2023; included in the agenda was a summary report. The NJCE introduced a proposed budget in the amount of \$41,363,126; a copy of the budget and ancillary budget was included in the agenda. Executive Director said the wild card remains the Property renewal as Zurich, our primary carrier is no longer underwriting Joint Insurance Funds. Underwriting Manager traveled to Atlanta and London to market the program in the domestic and international markets. Executive Director said the completed property appraisals have been included in the budget and we added a 9% buffer on the property values for the members who have yet to complete the appraisals. A public hearing is scheduled on January 11, 2024 at 11:00 AM.

GCIC PROPERTY AND CASUALTY FINANCIAL FAST TRACK - Included in the agenda was a copy of the Property & Casualty Financial Fast Track Report for the month of September. As of September 30, 2023 there is a statutory surplus of \$2,698,936. Line 10 of the report, "Investment in Joint Venture" is the Gloucester County Insurance Commission's share of the equity in the NJCE \$1,831,353. The total cash amount is \$4,225,845.

NJCE PROPERTY AND CASUALTY FINANCIAL FAST TRACK – Included in the agenda was a copy of the NJCE Financial Fast Track Report for the month of September. Executive Director reported the Financial Fast Track reflects most of the adverse property claims experienced this year, which have resulted in significant dollars lost. As of September 30, 2023 the NJCE has a surplus of \$12,379,844. Line 7 of the report, "Dividend" represents the dividend figure released by the NJCE of \$6,707,551. The cash amount is \$34,301,023.

GCIC HEALTH BENEFITS FINANCIAL FAST TRACK – Included in the agenda was a copy of Health Benefits Financial Fast Track for the month of September. Ms. Panto reported that as of September 30, 2023 there is a statutory surplus of \$411,133. The total cash amount is \$496,158.

**CLAIM TRACKING REPORTS** - Included in the agenda were copies of the Claim Activity Report and the Claims Management Report Expected Loss Ratio Analysis report as of September 30, 2023. Executive Director reviewed the reports, which compares the losses experienced against the losses projected by the actuary. Executive Director advised 2021 continues to be a tough year for the Commission, which has been the case for all of the Commission's.

**2024 MEETING PLATFORM** – In order to best streamline and leverage Microsoft 365 suite of applications, the Fund Office will eliminate the use of the Zoom application for meetings and webinars. Microsoft Teams will become the default option for audio or video conferencing beginning January 2024.

**2024 PROPOSED MEETING SCHEDULE** – Below are the proposed meeting dates for 2024 with a start time of 1:00 PM. Executive Director said the 2024 GCIC Reorganization meeting is scheduled for January 25, 2024. The meetings will continue to be held virtually in the beginning of the year and we will reassess as needed. The dates were acceptable, and a resolution will be prepared for approval with the Reorganization Resolutions in January. Additional meetings can be scheduled if needed. Suggested meeting dates were *January 25, February 22, April 25, June 27, September 26, October 24, and December 12*.

**EMPLOYEE BENEFITS:** Ms. Panto said her report was included in the appendages of the agenda. The October report had a total issue of 35 new issues, which is common during open the open enrollment period.

**TREASURER REPORT:** Chairman Sheehan reported the agenda included Resolution 74-23 November Bill List, Resolution 75-23 November Benefit Bill List and Resolution 76-23 December Bill List.

# MOTION TO APPROVE RESOLUTIONS 74-23 THROUGH RESOLUTION 76-23

Motion: Chairman Sheehan
Second: Commissioner Burns
Roll Call Vote 2 Ayes – 0 Nays

Ms. Dodd requested Resolution 79-23 December Supplemental Bill List that was distributed separately, to be adopted.

#### **MOTION TO APPROVE RESOLUTION 79-23**

Motion: Chairman Sheehan
Second: Commissioner Burns
Roll Call Vote 2 Ayes – 0 Nays

Chairman Sheehan noted the monthly Treasurer's reports were included in the agenda and asked if anyone had questions on the reports; there were none.

**CLAIMS ADMINISTRATOR:** Chairman Sheehan presented Resolution 77-23 Inservco Liability Check Register for the period of 10/01/23 to 10/31/23.

# MOTION TO APPROVE RESOLUTION 77-23 LIABILITY CHECK REGISTER FOR THE PERIOD OF 10/1/23 to 10/31/23

Motion: Commissioner Burns Second: Commissioner Christina

Roll Call Vote: 3 Ayes - 0 Nays

# **MANAGED CARE PROVIDER:** Mr. Giaquinto in the absence of Ms. Goldstein, reviewed the Client Bill Review Summary Report for the month October and November as noted.

Month	Number of Bills	Total Provider Charges	Total Allowed	Total Reductions	Net Reductions	Percent of Net Savings	PPO Penetration
October	54	\$47,590.03	\$23,431.74	\$24,158.29	\$20,776.11	93%	94%
November	54	\$70,294.79	\$70,924.79	\$20,400.05	\$17,630.55	97%	89%

#### NJCE SAFETY DIRECTOR:

**REPORT:** Mr. Prince advised the Safety Director's report was included in the agenda and referred to the Risk Control Activities for October through December and training opportunities through January 2024. The training opportunities can be found through the NJCE

website. The NJCE Leadership Academy open enrollment is from December 1<sup>st</sup> to December 20<sup>th</sup>.

Commissioner Christina joined the virtual meeting at 11:37am.

#### RISK MANAGEMENT/UNDERWRITING SERVICES DIRECTOR:

**REPORT:** Ms. Violetti said her report was included in the agenda.

**2024 MEETING SCHEDULES – SAFETY AND ACCIDENT REVIEW COMMITTEE AND CLAIMS COMMITTEE:** Enclosed are the meeting schedules for each Committee.

#### MOTION TO APPROVE BOTH SCHEDULES AS PRESENTED.

Motion: Chairman Sheehan
Second: Commissioner Burns
Roll Call Vote: 3 Ayes – 0 Nays

**WELLNESS INCENTIVE GRANT PROGRAM:** As this program has continuously received positive feedback from the entities that have participated, we respectfully request continued funding for the Wellness Incentive Grant for 2024. There are no changes to the program. Included in the agenda were the program documentation.

The Safety and Accident Review Committee respectfully request the Commission approve an amount not to exceed \$10,000 (\$1,000 per grant – total of 10 grants) for this program. We will discuss it further at the meeting.

# MOTION TO AUTHORIZE \$10,000 FOR THE WELLNESS INCENTIVE PROGRAM.

Motion: Commissioner Burns Second: Commissioner Christina

Roll Call Vote: 3 Ayes - 0 Nays

**2024 SAFETY KICK OFF MEETING:** Invitations will be sent shortly for the January 11, 2024, kick-off meeting. Ms. Violetti said as stated at the October meeting, the focus topic will be First Amendment Audits and will be presented by Keith Hummel at J.A. Montgomery.

There will be light refreshments served at the meeting as it will be held at Rowan College of South Jersey – Gloucester Campus. We are requesting authorization for funding of the refreshments at the meeting. We are working with the County to select the vendor.

# MOTION TO AUTHORIZE NOT TO EXCEED \$750 FOR REFRESHMENTS FOR THE 2024 SAFETY KICK-OFF MEETING.

Motion: Commissioner Burns Second: Commissioner Christina

Roll Call Vote: 3 Ayes - 0 Nays

**2023 CLAIMS SWEEP ON CLAIMS MADE POLICIES:** Ms. Violetti said Hardenbergh has contacted all the members and reminded them to advise our office if they have any knowledge of an incident which may give rise to a claim under the "claims made" policies: Public Officials/Employment Practices, Medical Malpractice, Employed Lawyers, Crime,

Pollution, and Cyber Liability. These policies have strict definitions to what constitutes "knowledge of a claim" and the time in which it must be reported to the carrier for coverage to be afforded. As these policies expire on 1/1/2024, we need to report any potential claims that may have been throughout 2023 to the carriers prior to 1/1/2024.

**2023 NJCEL REINSURER MUNICH RE SAFETY GRANT:** A submission from the Gloucester County Library Commission for the 2023 NJCE reinsurer Munich Re Safety Grant was provided to J.A. Montgomery. The submission was for automatic external defibrillators (AEDs) and corresponding accessories; total cost for five AEDs and corresponding accessories is \$22,352.70. This will allow five library locations to each receive one AED with necessary accessories. The locations are Mullica Hill Branch, Logan Township Branch, Glassboro Branch, Greenwich Branch in Gibbstown, and Swedesboro Branch.

The Library Commission was awarded \$4,398.05 to purchase one AED and corresponding accessories. Our office will work closely to ensure that the documentation is provided to J.A. Montgomery.

#### UNDERWRITING SERVICES DIRECTOR

**ANCILLARY COVERAGES:** The following coverages for members could not be placed through the GCIC/NJCELJIF for its master programs at this time and it has been determined the following bond/policies need to be renewed.

Member	Coverage	Carrier	Exp. Date	Expiring	Renewal
				Premium	Premium
Improvement	Builders' Risk –	Selective	12/24/2023	\$59,536.00	\$59,536.00
Authority	Fossil Park	Insurance			
	Project	Company			
College	Volunteer	Starr	12/31/2023	\$2,878.00	\$2,878.00
	Accident	Indemnity			
County	Bond – Chila	CNA	1/1/2024	\$70.00	\$70.00
County	Bond – McKenna	CNA	1/1/2024	\$70.00	\$70.00
Improvement	Dream Park	QBE	1/28/2024	\$400.00	\$400.00
Authority	Volunteer				
	Accident				

All terms and conditions are per expiring.

# MOTION TO AUTHORIZE THE UNDERWRITING SERVICES DIRECTOR TO RENEW THE POLICIES LISTED ABOVE.

Motion: Commissioner Burns Second: Commissioner Christina

Roll Call Vote: 3 Ayes - 0 Nays

#### FOR INFORMATIONAL PURPOSES ONLY - NO ACTION REQUIRED:

The following renewals were in process and have been finalized.

Member	Coverage	Carrier	Exp. Date	Expiring	Renewal
				Premium	Premium
~	5 11 1		10/00/000	<b>* * * * * * * * * *</b>	<b>* * * * * * * * * *</b>
County	Pollution	Liberty	10/30/2023	\$4,413.64	\$4,638.00
	Liability –	Surplus			
	Underground	Insurance			
	Storage Tanks	Companies			

The 5% increase in the County's pollution liability policy is due to a carrier rate increase. All other terms and conditions are per expiring.

The following renewals are in process. We request authority to renew the policies contingent upon the premium not increasing more than 10% and no significant reduction in the terms and conditions. If there is, we will seek direction from the member and then advise the Commissioners accordingly.

Member	Coverage	Carrier	Exp. Date	Expiring Premium
County	Pollution Liability –	Liberty Surplus	10/30/2023	\$4,431.64
	Underground Storage Tanks	Insurance		
		Companies		

MOTION TO AUTHORIZE THE UNDERWRITING SERVICES DIRECTOR TO RENEW THE ABOVE POLICY CONTINGENT UPON THE RENEWAL PREMIUM NOT INCREASING MORE THAN 10% AND NO SIGNIFICANT REDUCTION IN THE TERMS AND CONDITIONS.

Motion: Commissioner Burns
Second: Commissioner Christina

Roll Call Vote: 3 Ayes – 0 Nays

ATTORNEY: NONE
OLD BUSINESS: NONE

**NEW BUSINESS**: Executive Director reported that effective January 1, 2024, that the NJCE is going to be using Microsoft Teams for virtual meetings. There has been no discussion about returning to in-person meetings at this time.

#### **PUBLIC COMMENT:**

#### MOTION TO OPEN MEETING TO THE PUBLIC

Moved: Commissioner Burns Second: Commissioner Christina

Vote: Unanimous

Hearing no members of the public wishing to speak Chairman Sheehan asked for a motion to close the public comment portion of the meeting.

#### MOTION TO CLOSE THE MEETING TO THE PUBLIC

Moved: Commissioner Burns Second: Commissioner Christina

Vote: Unanimous

**CLOSED SESSION**: Chairman Sheehan read and requested a motion to approve Resolution 78-23 authorizing a Closed Session to discuss PARS & SARS relating to pending or anticipated litigation as listed. Chairman Sheehan advised Closed Session would be held using a Zoom breakout room.

#### MOTION TO GO INTO CLOSED SESSION

Motion: Commissioner Burns Second: Commissioner Christina

Roll Call Vote: 3 Ayes - 0 Nays

#### MOTION TO RETURN TO OPEN SESSION

Motion: Commissioner Burns Second: Commissioner Christina

Vote: Unanimous

Chairman Sheehan asked Mr. McCann to present the motion approving the SARs.

MOTION TO AUTHORIZE A SETTLEMENT AUTHORITY FOR CLAIM #3530002907 IN THE AMOUNT OF \$97,500 TO \$210,000 AN INCREASE OF \$112,500.

# MOTION TO AUTHORIZE A SETTLEMENT AUTHORITY FOR CLAIM #3530003013 IN THE AMOUNT OF \$5,000 TO \$70,000 AN INCREASE OF \$65,000.

Moved: Commissioner Burns Second: Commissioner Christina

Roll Call Vote: 3 Ayes - 0 Nays

Chairman Sheehan advised the next meeting would be on Thursday, January 25, 2024, at 1:00 PM via Microsoft Teams.

#### **MOTION TO ADJOURN:**

Motion: Commissioner Burns Second: Commissioner Christina

Vote: Unanimous

#### **MEETING ADJOURNED: 12:11 PM**

Minutes prepared by: Brandon Tracy, Assisting Secretary

# GLOUCESTER COUNTY INSURANCE COMMISSION OPEN MINUTES

#### SPECIAL MEETING – Thursday, December 21, 2023 ZOOM VIRTUAL MEETING 1:00 PM

Meeting called to order by Tim Sheehan, Chairman. Open Public Meetings notice read into record.

#### **ROLL CALL OF COMMISSIONERS:**

Timothy Sheehan, Chairman	Present
Scott Burns, Esq., Vice Chairman	Present
Karen Christina	Present
George Hayes (Alternate)	Excused

#### FUND PROFESSIONALS PRESENT:

Executive Director PERMA Risk Management Services

Joseph Hrubash

Claims Service Insurance Services, Inc.

Qual-Lynx

Medlogix

**PERMA** 

Treasurer

Underwriting Services Director/RMC Hardenbergh Insurance Group

Auditor Bowman & Company

Attorney Chance & McCann, LLC

Safety Director J.A. Montgomery Risk Consulting

#### **ALSO PRESENT:**

Brandon Tracy, PERMA Risk Management Services Cathy Dodd, PERMA Risk Management Services

**EXECUTIVE DIRECTOR REPORT**: Executive Director said his report was included in the agenda and there was one action item.

**RFPS FOR PROFESSIONAL SERVICES** - The Fund Office prepared Request for Proposals for the positions of Actuary, Auditor, Defense Panel, Nurse Case Manager and Commission Attorney. The responses were due on November 21, 2023. Included in the agenda was a summary of the vendors who responded to the RFP. Executive Director said all responses were reviewed and evaluated by the Commissioners. The responses were discussed, and Chairman made a recommendation at the meeting. Executive Director said a resolution for the appointments would be presented at the January meeting. Copies of the responses and Basis of Awards were available at the Fund Office.

# MOTION TO APPROVE A ONE-YEAR APPOINTMENT FOR THE VENDORS LISTED BELOW EFFECTIVE JANUARY 1, 2024

Actuary
 Auditor
 The Actuarial Advantage
 Bowman & Company, LLP

• Commission Attorney <u>Chance & McCann</u>

• Nurse Case Manager <u>Susan Schaefer, LLC</u>

Medlogix, LLC

• Defense Panel Madden & Madden

<u>Capehart Scatchard – Higbee- WC</u> Capehart Scatchard – Ramos- Liab

Brown & Connery, LLP

John A. Alice

Motion: Commissioner Burns Second: Commissioner Christina

Roll Call Vote 3 Ayes - 0 Nays

AMENDED PROFESSIONAL AGREEMENT – Chairman Sheehan presented and amendment to service agreement between the Gloucester County Insurance Commission and Hardenburgh Insurance Group. Chairman Sheehan reported the County was looking for a risk control assistance as a quasi-full time staff member in addition to the services provided by J.A. Montgomery and Hardenbergh. Chairman Sheehan noted the amendment was e-mailed to the Commissioners in advance of the meeting for their review. In response to the Executive Director and Commissioner Burns, Chairman Sheehan said the cost to reimburse Hardenbergh for the new hire would be split across the five entities and would require a separate line item in the budget. A resolution ratifying this motion would be presented at the January meeting.

#### MOTION TO APPROVE THE RESOLUTION

Motion: Commissioner Burns Second: Commissioner Christina

Roll Call Vote 3 Ayes - 0 Nays

**TREASURER REPORT** – Chairman Sheehan reported the agenda included Resolution 79-23 December Supplemental Bill List, Resolution 80-23 December Supplemental Bill List and Resolution 81-23 December Health Bill List.

MOTION TO APPROVE RESOLUTIONS 79-23 THROUGH RESOLUTION 81-23

Motion: Commissioner Burns

Second: Commissioner Christina

Roll Call Vote 3 Ayes – 0 Nays

Chairman Sheehan noted the monthly Treasurer's reports were included in the agenda and asked if anyone had questions on the reports; there were none.

**OLD BUSINESS:** NONE

**NEW BUSINESS: NONE** 

#### **PUBLIC COMMENT:**

#### MOTION TO OPEN MEETING TO THE PUBLIC

Moved: Commissioner Burns Second: Commissioner Christina

Vote: Unanimous

Hearing no members of the public wishing to speak Chairman Sheehan asked for a motion to close the public comment portion of the meeting.

#### MOTION TO CLOSE THE MEETING TO THE PUBLIC

Moved: Commissioner Burns Second: Commissioner Christina

Vote: Unanimous

Chairman Sheehan advised the next meeting will be virtual on January, January 25, 2024, at 1:00 PM.

#### **MOTION TO ADJOURN:**

Motion: Commissioner Burns Second: Commissioner Christina

Vote: Unanimous

#### MEETING ADJOURNED: 1:15 PM

Minutes prepared by: Brandon Tracy, Assisting Secretary

# **APPENDIX II**

Employment Benefit Client Activity Report



### **DECEMBER 2023**

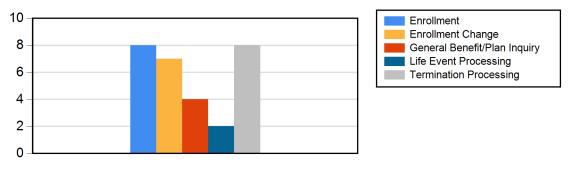
# **GCHIC - Gloucester County Health Insurance Commiss**

This is your monthly Member Advocacy Activity Report providing de-identified details regarding calls, emails or other inquiries received and acted upon by Conner Strong & Buckelew. Note that the data is de-identified to protect the confidentiality of the individual participant pursuant to HIPAA. Furthermore, this reflects cases and inquiries under activity. Some cases are closed immediately while other, depending on their complexity, may take additional time to bring to closure. Conner Strong & Buckelew manages all activity and ensures all cases are acted upon, followed up and brought to closure in as timely a basis as possible.

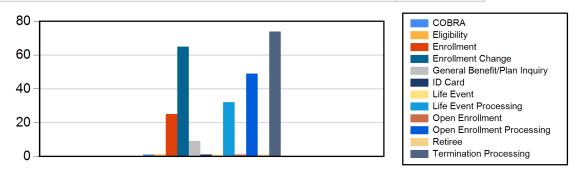


From: 12/1/2023 To: 12/31/2023

SUBJECT (DECEMBER)	# of Issues
Enrollment	8
Enrollment Change	7
General Benefit/Plan Inquiry	4
Life Event Processing	2
Termination Processing	8
Total for Subject	29



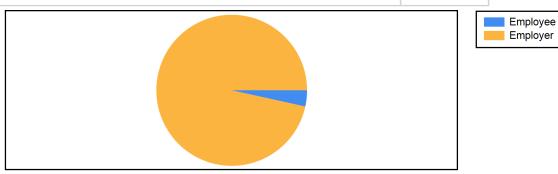
SUBJECT (YTD)	# of Issues
COBRA	1
Eligibility	1
Enrollment	25
Enrollment Change	65
General Benefit/Plan Inquiry	9
ID Card	1
Life Event	1
Life Event Processing	32
Open Enrollment	1
Open Enrollment Processing	49
Retiree	1
Termination Processing	74
Total for Subject	260



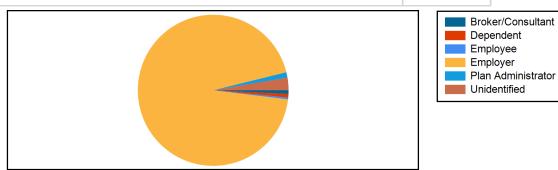


From: 12/1/2023 To: 12/31/2023

CALL SOURCE (DECEMBER)	# of Issues
Employee	1
Employer	28
Total for Call Source	29



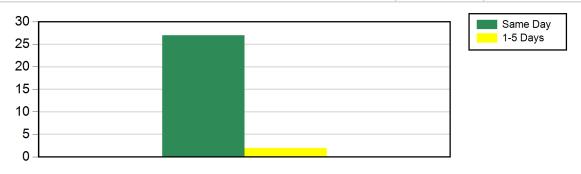
CALL SOURCE (YTD)	# of Issues
Broker/Consultant	2
Dependent	2
Employee	1
Employer	245
Plan Administrator	3
Unidentified	7
Total for Call Source	260



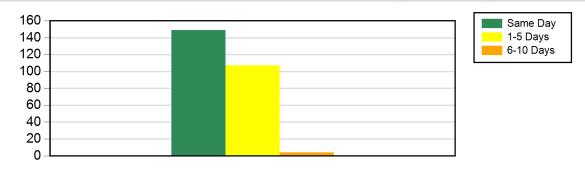


From: 12/1/2023 To: 12/31/2023

CLOSED TIME (DECEMBER)	# of Days	<u>%</u>
Same Day	27	93%
1-5 Days	2	7%
Total for Time Range	29	100%



CLOSED TIME (YTD)	# of Days	<u>%</u>
Same Day	149	57%
1-5 Days	107	41%
6-10 Days	4	2%
Total for Time Range	260	100%



DETAIL (YTD)		From: 1/1/2023 To: 12/31/2023		
Received	Call Source	Subject	<u>Status</u>	Closed Time
1/4/2023	Employer	Life Event	Closed	Same Day
1/5/2023	Employer	Termination Processing	Closed	Same Day
1/9/2023	Employer	Open Enrollment Processing	Closed	1-5 Days
1/10/2023	Employer	Enrollment Change	Closed	1-5 Days
1/11/2023	Employer	Life Event Processing	Closed	Same Day
1/11/2023	Employer	Life Event Processing	Closed	1-5 Days
1/12/2023	Employer	Enrollment Change	Closed	6-10 Days
1/13/2023	Employer	Enrollment	Closed	1-5 Days



From: 12/1/2023 To: 12/31/2023

DETAIL (	<b>DETAIL (YTD)</b> From: 1/1/2023 To: 12/31/2023				
Received	Call Source	Subject	<u>Status</u>	Closed Time	
1/18/2023	Employer	Enrollment Change	Closed	Same Day	
1/19/2023	Employer	Open Enrollment Processing	Closed	1-5 Days	
1/19/2023	Employer	Enrollment Change	Closed	1-5 Days	
1/20/2023	Employer	Open Enrollment Processing	Closed	1-5 Days	
1/24/2023		Enrollment Change	Closed	6-10 Days	
1/24/2023	Employer	Enrollment Change	Closed	1-5 Days	
1/24/2023	Employer	Life Event Processing	Closed	1-5 Days	
1/24/2023	Employer	Enrollment Change	Closed	Same Day	
1/24/2023	Employer	Open Enrollment Processing	Closed	1-5 Days	
1/24/2023	Employer	Life Event Processing	Closed	Same Day	
1/24/2023	Employer	Open Enrollment Processing	Closed	Same Day	
1/25/2023	Employer	Open Enrollment Processing	Closed	Same Day	
1/25/2023	Employer	Open Enrollment Processing	Closed	Same Day	
1/25/2023	Employer	Open Enrollment Processing	Closed	1-5 Days	
1/25/2023	Employer	Life Event Processing	Closed	1-5 Days	
1/25/2023	Employer	Life Event Processing	Closed	1-5 Days	
1/25/2023	Employer	Open Enrollment Processing	Closed	1-5 Days	
1/25/2023	Employer	Enrollment Change	Closed	1-5 Days	
1/27/2023	Employer	Open Enrollment Processing	Closed	1-5 Days	
2/2/2023		General Benefit/Plan Inquiry	Closed	Same Day	
2/2/2023	Employer	Life Event Processing	Closed	1-5 Days	
2/2/2023	Employer	Enrollment Change	Closed	1-5 Days	
2/2/2023	Dependent	General Benefit/Plan Inquiry	Closed	Same Day	
2/3/2023	Employer	Enrollment Change	Closed	Same Day	
2/7/2023	Employer	Enrollment	Closed	1-5 Days	
2/9/2023	Employer	Enrollment Change	Closed	1-5 Days	
2/14/2023		Termination Processing	Closed	1-5 Days	
2/14/2023	Employer	Termination Processing	Closed	1-5 Days	
2/14/2023	Employer	Termination Processing	Closed	1-5 Days	
2/14/2023	Employer	Termination Processing	Closed	1-5 Days	
2/14/2023	Employer	Termination Processing	Closed	1-5 Days	
2/14/2023	Employer	Termination Processing	Closed	1-5 Days	



From: 12/1/2023 To: 12/31/2023

<b>DETAIL (YTD)</b> From: 1/1/2023 To: 12/31/2023				
<u>Received</u>	Call Source	<u>Subject</u>	<u>Status</u>	<b>Closed Time</b>
2/14/2023	Employer	Termination Processing	Closed	1-5 Days
2/14/2023	Employer	Termination Processing	Closed	1-5 Days
2/14/2023	Employer	Termination Processing	Closed	1-5 Days
2/14/2023	Employer	Termination Processing	Closed	1-5 Days
2/14/2023	Employer	Termination Processing	Closed	1-5 Days
2/15/2023	Employer	Termination Processing	Closed	1-5 Days
2/16/2023	Employer	Enrollment Change	Closed	1-5 Days
2/16/2023	Employer	Enrollment Change	Closed	1-5 Days
2/17/2023	Employer	Enrollment	Closed	1-5 Days
2/21/2023	Employer	Enrollment Change	Closed	1-5 Days
2/21/2023	Employer	Life Event Processing	Closed	1-5 Days
2/22/2023	Employer	Open Enrollment Processing	Closed	Same Day
2/22/2023	Employer	ID Card	Closed	Same Day
2/24/2023	Employer	Enrollment	Closed	1-5 Days
2/27/2023	Employer	Enrollment Change	Closed	Same Day
2/28/2023		Enrollment	Closed	Same Day
2/28/2023	Employer	Enrollment	Closed	Same Day
2/28/2023	Employer	Enrollment	Closed	Same Day
2/28/2023	Employer	Enrollment	Closed	Same Day
2/28/2023	Employer	Enrollment	Closed	Same Day
3/1/2023	Employer	Enrollment Change	Closed	1-5 Days
3/1/2023	Employer	Enrollment Change	Closed	1-5 Days
3/1/2023	Employer	Enrollment Change	Closed	1-5 Days
3/1/2023	Plan Administrator	COBRA	Closed	1-5 Days
3/6/2023	Employer	Open Enrollment Processing	Closed	Same Day
3/13/2023	Employer	Enrollment Change	Closed	1-5 Days
3/13/2023	Employer	Enrollment Change	Closed	Same Day
3/13/2023	Employer	Enrollment Change	Closed	Same Day
3/15/2023	Employer	Life Event Processing	Closed	1-5 Days
3/23/2023	Employer	Enrollment Change	Closed	1-5 Days
3/27/2023	Employer	Enrollment	Closed	1-5 Days
3/28/2023	Employer	Termination Processing	Closed	1-5 Days



From: 12/1/2023 To: 12/31/2023

DETAIL (	<b>DETAIL (YTD)</b> From: 1/1/2023 To: 12/31/2023				
Received	Call Source	<u>Subject</u>	<u>Status</u>	Closed Time	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/28/2023	Employer	Termination Processing	Closed	1-5 Days	
3/29/2023	Employer	Enrollment	Closed	Same Day	
3/29/2023	Employer	Termination Processing	Closed	Same Day	
3/29/2023	Employer	Termination Processing	Closed	Same Day	
4/12/2023	Employer	Enrollment Change	Closed	1-5 Days	
4/12/2023	Employer	Enrollment Change	Closed	1-5 Days	
4/18/2023	Employer	Enrollment Change	Closed	6-10 Days	
4/21/2023	Employer	Enrollment Change	Closed	1-5 Days	
4/25/2023		Life Event Processing	Closed	1-5 Days	
4/27/2023	Employer	Enrollment Change	Closed	1-5 Days	
4/27/2023	Employer	Enrollment Change	Closed	1-5 Days	
5/3/2023	Employer	Life Event Processing	Closed	1-5 Days	
5/12/2023	Employer	Enrollment Change	Closed	1-5 Days	
5/12/2023	Employer	Enrollment Change	Closed	1-5 Days	
5/19/2023	Employer	Enrollment Change	Closed	1-5 Days	
5/24/2023	Employer	Termination Processing	Closed	1-5 Days	
5/24/2023	Employer	Termination Processing	Closed	1-5 Days	
5/24/2023	Employer	Termination Processing	Closed	1-5 Days	



From: 12/1/2023 To: 12/31/2023

<b>DETAIL (YTD)</b> From: 1/1/2023 To: 12/31/2023				
Received	Call Source	<u>Subject</u>	<u>Status</u>	Closed Time
5/24/2023	Employer	Termination Processing	Closed	1-5 Days
5/24/2023	Employer	Termination Processing	Closed	1-5 Days
5/24/2023	Employer	Termination Processing	Closed	1-5 Days
5/24/2023	Employer	Termination Processing	Closed	1-5 Days
5/24/2023	Employer	Termination Processing	Closed	1-5 Days
6/1/2023	Employer	Enrollment	Closed	1-5 Days
6/5/2023	Employer	Enrollment Change	Closed	1-5 Days
6/6/2023	Employer	Enrollment	Closed	1-5 Days
6/6/2023	Dependent	Retiree	Closed	Same Day
6/12/2023	Employer	Enrollment Change	Closed	Same Day
6/14/2023		Life Event Processing	Closed	1-5 Days
6/14/2023	Employer	Enrollment Change	Closed	1-5 Days
6/14/2023	Employer	Life Event Processing	Closed	1-5 Days
6/14/2023	Employer	Life Event Processing	Closed	1-5 Days
6/14/2023	Employer	Enrollment Change	Closed	1-5 Days
6/22/2023	Employer	Enrollment Change	Closed	1-5 Days
6/23/2023	Employer	Life Event Processing	Closed	1-5 Days
6/26/2023	Employer	Enrollment Change	Closed	Same Day
6/27/2023		Life Event Processing	Closed	1-5 Days
6/27/2023	Employer	Life Event Processing	Closed	1-5 Days
6/27/2023	Employer	Life Event Processing	Closed	1-5 Days
6/27/2023	Employer	Life Event Processing	Closed	1-5 Days
6/28/2023	Employer	Enrollment Change	Closed	1-5 Days
7/11/2023	Employer	Enrollment Change	Closed	1-5 Days
7/14/2023	Employer	Life Event Processing	Closed	1-5 Days
7/17/2023	Employer	Life Event Processing	Closed	1-5 Days
7/25/2023	Employer	Enrollment Change	Closed	1-5 Days
7/31/2023	Plan Administrator	Termination Processing	Closed	Same Day
8/1/2023	Employer	Enrollment Change	Closed	Same Day
8/3/2023	Employer	Life Event Processing	Closed	Same Day
8/7/2023	Broker/Consultant	Enrollment Change	Closed	Same Day
8/7/2023	Plan Administrator	Enrollment Change	Closed	Same Day



From: 12/1/2023 To: 12/31/2023

DETAIL (YTD)		From: 1/1/2023 To: 12/31/2023		
Received	Call Source	Subject	<u>Status</u>	Closed Time
8/10/2023	Employer	Enrollment Change	Closed	Same Day
8/17/2023	Employer	Enrollment Change	Closed	Same Day
8/18/2023	Employer	Enrollment	Closed	Same Day
8/28/2023	Employer	Enrollment Change	Closed	Same Day
8/30/2023	Employer	Enrollment Change	Closed	Same Day
8/30/2023	Employer	Enrollment Change	Closed	Same Day
9/15/2023	Employer	Enrollment Change	Closed	Same Day
9/22/2023	Employer	Enrollment Change	Closed	Same Day
9/22/2023	Employer	Enrollment Change	Closed	Same Day
9/25/2023	Broker/Consultant	Open Enrollment	Closed	Same Day
10/4/2023	Employer	Enrollment Change	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Enrollment Change	Closed	Same Day
10/9/2023	Employer	Life Event Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Enrollment Change	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day



From: 12/1/2023 To: 12/31/2023

DETAIL (	YTD)	From: 1/1/2023 To: 12/31/2023		
Received	Call Source	Subject	<u>Status</u>	<b>Closed Time</b>
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/9/2023	Employer	Enrollment Change	Closed	Same Day
10/9/2023	Employer	Termination Processing	Closed	Same Day
10/25/2023	Employer	Life Event Processing	Closed	Same Day
10/27/2023	Employer	Enrollment Change	Closed	Same Day
10/27/2023	Employer	Enrollment Change	Closed	Same Day
10/27/2023	Employer	Enrollment Change	Closed	Same Day
11/1/2023	Employer	Life Event Processing	Closed	Same Day
11/3/2023	Employer	General Benefit/Plan Inquiry	Closed	Same Day
11/3/2023	Employer	General Benefit/Plan Inquiry	Closed	Same Day
11/3/2023	Employer	Eligibility	Closed	Same Day
11/3/2023	Employer	General Benefit/Plan Inquiry	Closed	Same Day
11/3/2023	Employer	Life Event Processing	Closed	Same Day
11/3/2023	Employer	Life Event Processing	Closed	Same Day
11/6/2023	Employer	Life Event Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day



From: 12/1/2023 To: 12/31/2023

<b>DETAIL (YTD)</b> From: 1/1/2023 To: 12/31/2023				
Received	Call Source	Subject	<u>Status</u>	<b>Closed Time</b>
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	1-5 Days
11/12/2023	Employer	Open Enrollment Processing	Closed	1-5 Days
11/12/2023	Employer	Open Enrollment Processing	Closed	1-5 Days
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/12/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/13/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/13/2023	Employer	Open Enrollment Processing	Closed	1-5 Days
11/13/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/13/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/13/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/14/2023	Employer	Open Enrollment Processing	Closed	1-5 Days
11/14/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/14/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/14/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/14/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/14/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/15/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/15/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/15/2023	Employer	Open Enrollment Processing	Closed	Same Day
11/15/2023	Employer	Open Enrollment Processing	Closed	1-5 Days
11/16/2023	Employer	Enrollment	Closed	Same Day
11/16/2023	Employer	Enrollment	Closed	Same Day
11/17/2023	Employer	Life Event Processing	Closed	Same Day
11/22/2023	Employer	Open Enrollment Processing	Closed	6-10 Days
11/22/2023	Employer	Life Event Processing	Closed	Same Day
11/22/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Termination Processing	Closed	Same Day



From: 12/1/2023 To: 12/31/2023

DETAIL (	YTD)	From: 1/1/2023 To: 12/31/2023		
Received	Call Source	Subject	<u>Status</u>	Closed Time
12/1/2023	Employer	Termination Processing	Closed	Same Day
12/1/2023	Employer	Termination Processing	Closed	Same Day
12/1/2023	Employer	Termination Processing	Closed	Same Day
12/1/2023	Employer	Termination Processing	Closed	Same Day
12/1/2023	Employer	Termination Processing	Closed	Same Day
12/1/2023	Employer	Termination Processing	Closed	Same Day
12/1/2023	Employer	Enrollment Change	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Life Event Processing	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Enrollment	Closed	Same Day
12/1/2023	Employer	Termination Processing	Closed	Same Day
12/1/2023	Employer	Enrollment Change	Closed	Same Day
12/5/2023	Employee	General Benefit/Plan Inquiry	Closed	Same Day
12/6/2023	Employer	General Benefit/Plan Inquiry	Closed	Same Day
12/7/2023	Employer	Enrollment Change	Closed	1-5 Days
12/8/2023	Employer	General Benefit/Plan Inquiry	Closed	1-5 Days
12/12/2023	Employer	Life Event Processing	Closed	Same Day
12/21/2023	Employer	General Benefit/Plan Inquiry	Closed	Same Day
12/26/2023	Employer	Enrollment Change	Closed	Same Day
12/26/2023	Employer	Enrollment Change	Closed	Same Day
12/26/2023	Employer	Enrollment Change	Closed	Same Day
12/26/2023	Employer	Enrollment Change	Closed	Same Day